

Comment Code	Date/Time Entered	Comments	User ID	Expiration Date	Action ID	Active?	Comment Status
Billing/Cust notes	12/28/2023 11:56:20 AM	12/28/23 STATUS TO DSI. TRANSFERRED TO ENGINEERING. LDP	Lori Petricka	12/27/2023		FALSE	None
Off for over 30 days	12/7/2023 3:00:56 AM	Service has been disconnected for 30 DAYS or longer. Reconnects go to the Meter Office only, except for discretion of night and weekend personnel.	CIS Scheduler		Generate Co	TRUE	Forced
Do Not Turn On	11/21/2023 3:25:52 PM	No turn on until approved by plumbing inspectors, backflow violation.	Tom Zangs			TRUE	Forced
Billing/Cust notes	6/26/2023 9:55:21 AM	6/23/23 VERI READ 01020227 *THE CAR WAS IS CLOSED / SLATED FOR DEMO IN OCT	True Johnson	6/26/2023		FALSE	None
Billing/Cust notes	5/16/2023 10:51:56 AM	05/16/23 I LEFT A MESSAGE ON VOICE MAIL REGARDING THE USAGE. WE NEED TO UPDATE OUR INFO. LDP 01020227 5/15/2023 01020227 4/12/2023	Lori Petricka	5/15/2023		FALSE	None
Billing/Cust notes	8/12/2022 4:16:40 PM	OLD CAR WASH NOT BEEN USED. TRU	True Johnson	8/12/2022		FALSE	None
Billing/Cust notes	5/14/2021 10:21:24 AM	01020227 5/13/21 ACT RDG	Lisa Lervoog	5/2/2021		FALSE	None
Billing/Cust notes	3/17/2021 9:02:56 AM	01020227 3/15/21 ACT RDG 01020227 2/12/21 ACT RDG I CALLED THE GAS STATION AND THE EMPLOYEE EXPLAINED THAT THE CAR WASH IS NOT UP AND RUNNING AT THIS TIME	Lisa Lervoog	3/2/2021		FALSE	None
Account Information	8/2/2019 1:38:59 PM	LEFT MESSAGE ON 08/02/2019 AT 651-778-0404 WITH AN EMPLOYEE. HE STATED THE PHONE NUMBER ON THIS ACCOUNT AND THE ACH SIGN UP BROCHURE #651-778-0404, DOES NOT GO WITH THIS PROPERTY ADDRESS. I ASKED HIM TO	Deana Masiello	8/2/2019		FALSE	None
Account Information	8/2/2019 1:27:38 PM	THREE CALLS TO PHONE NUMBERS #651-778-0404 AND 651-772-1478 (FROM GOOGLE) TO EXPLAIN THE BALANCE ON THE ACCOUNT MUST BE PAID TO ZERO TO MOVE AHEAD WITH ACH SIGN UP REQUEST. 1ST CALL WITH AN EMPLOYEE,	Deana Masiello	8/2/2019		FALSE	None
Account Information	7/29/2019 9:58:52 AM	PER OWNER ACH FORM MAILED. DLD	David Denton	7/29/2019		FALSE	None
Unusual Consumption	1/17/2019 1:44:51 PM	NO LEAK PER THE 1/16/19 MTR REPORT	Lisa Lervoog	1/9/2019		FALSE	None
Billing/Cust notes	7/17/2014 12:05:52 PM	per worker at gas station car wash is down right now. there are 2 meters here one at 1198 one at 1200 white bear ave n	Kris Callinan	7/17/2014		FALSE	None
Billing/Cust notes	8/24/2012 7:30:55 AM	8/13/12 - SPRWS - NO READ - NWS - NEW MIU INSTALLED - NO READING AVAILABLE - ERROR 55 Estimated disconnect 0125 based on history	Krista Anderson	8/24/2012		FALSE	None
Other	5/10/2012 3:03:10 PM	old itron was removed	JOSEPH TRONSON	3/17/2022		FALSE	None
Account Information	9/19/2011 12:09:54 PM	OWNER KAHL CALLED MADE ARRANGEMENT TO PAY.	Marie Weinhandl	9/16/2011		FALSE	None
Billing/Cust notes	7/22/2011 10:23:23 AM	I called owner this morning (name and number from STAMP) and explained to him that we've been underbilling his account since the last meter change Jan 2010. He said he remembered the meter change but didn't realize his bills had gone down since then. I assured him they did. He asked if I was sure the meter was working. I explained the meter works fine, registers correctly, the water was definitely used and that the problem is we underbilled the account. I told him we incorrectly entered meter information which caused underbilling. I offered to send reading history to show him the change seen after the meter change and documentation of how the update was figured. He asked approximately what this would cost him because he said he wondered what if he can't afford it. (approximately \$1600) I also let him know that he could make arrangements. He told me to just do what needs to be done (put the charge on his next bill) and if he has questions or concerns after seeing it he will call us.	Linda Jarvis	7/22/2011		FALSE	None
Billing/Cust notes	7/20/2011 9:13:20 AM	7/20/11 a.m. So far nobody has been inside to inspect meter. Someone drove by getting an Itron reading which does not help in this case. This morning I called the customer number and spoke with an employee. The employee read the meter in the car wash for me while I was on the phone. He read 003574 (6 dials) I asked him if there were only 6 dials. He said, "Yes." I asked him if there was anything painted to the right of those dials like maybe a zero painted on or stamped in the meter? He said, "No" and then he said, "Maybe up higher there is." ?? I don't know for sure yet but let Coni know that the business is open and I would really like for a tech or a reader to go there and look at the meter (read it) very soon. 7/20/11 p.m. Meter Office called to let me know that a tech went inside, read the meter and verified there are 7 digits. There is a permanent zero. This account has been under billed since the meter was installed in Jan 2010. An update will be prepared and debited to the account. I will call and explain to the owner and let Customer Service know. Linda	Linda Jarvis	7/20/2011		FALSE	None
Billing/Cust notes	7/13/2011 10:18:36 AM	It is possible that this account has been billed with one too few dials since the last meter change in Jan 2010. This is a 7 dial meter which needs 5 billing dials. The meter was entered as needing only 4 digits so only 4 digits were brought into the reading screen and only 4 digits were billed. If we truly need 5 dials this account has been underbilled every month since installed in January 2010. It would mean that only 1/10th of the actual consumption was billed. If you look at the reading history you will notice the consumption dropped by the power of ten after the meter change and this is what leads me to believe there is a problem. Gayle is sending out a technician to get inside and verify this for us. If verified by tech, Gayle will change the number of dials on the meter screen and I will change the previous reading (June reading from 34 to 340) by adding a zero so the July bill will go out with correct consumption. I will figure an update back to the Jan 2010 change and then call customer to explain.	Linda Jarvis	7/13/2011		FALSE	None
Meter Comments	11/1/2009 11:49:16 PM	METER STARTS AT 0819040/ITRON PREV INSTALLED 3/26/02 METER STARTS AT 0000040/ERT PREV INSTALLED 5/19/06 METER STARTS AT 1484100/ITRON PREV INSTALLED 1/19/05 CAR WASH IS OUT OF ORDER 11/7/08 NEW HEAD STARTS AT 000	converted data	9/20/2016		FALSE	None
Billing/Cust notes	11/7/2008 12:00:00 AM	BROKEN 11/7/08 - READING 002841 / 0 - #0834897CMMSMIOP 0028410 CAR WASH IS OUT OF ORDER NO CONS MS	converted data	11/7/2008		FALSE	None
Billing/Cust notes	10/23/2008 12:00:00 AM	BROKEN ERT/STOPPED MTR ?? NO CONS SR#0834897 TRU	converted data	10/23/2008		FALSE	None
Billing/Cust notes	8/21/2008 12:00:00 AM	RDG 0000028000 CANT GET AN ACTURL RDG PER XV TRU	converted data	8/21/2008		FALSE	None
Billing/Cust notes	5/22/2006 12:00:00 AM	FOR STOPT MTR SINCE JAN. THRU MAY TRUSTOP MTR 5/19/06 - DISCONNECT READING O #0611814CMMS	converted data	5/22/2006		FALSE	None
Billing/Cust notes	5/19/2006 12:00:00 AM	USAGE BASE ON LAST YR CONS ED-130 UNITS FOR 5 MONTHSDISC 0008060 STOPPED TO RESET 0000040 ERT INST MS	converted data	5/19/2006		FALSE	None
Billing/Cust notes	5/18/2006 12:00:00 AM	5/11 PBM RDG 80 EXT ON ACCT GAS STATION IS OPEN,NOT SURE THAT CARWASH IS IN USE W.O. ISSUING PER NK TRU	converted data	5/18/2006		FALSE	None
Billing/Cust notes	2/15/2006 12:00:00 AM	*****WATCH CONS NEXT MONTH****	converted data	2/15/2006		FALSE	None
Billing/Cust notes	12/14/2005 12:00:00 AM	TURN ON 14DEC2005 - 1198 N WHITE BEAR #0526283CMMS	converted data	12/14/2005		FALSE	None
Billing/Cust notes	12/13/2005 12:00:00 AM	CANCEL SO 12/12/05 - 1198 N WHITE BEAR A #0525961CMMSO REPAIR 13DEC2005 - 1198 N WHITE BEAR #0526174CMMS	converted data	12/13/2005		FALSE	None
Billing/Cust notes	9/22/2005 12:00:00 AM	9/14 PBM RDG 0000000400 BILLED OUT AT 49	converted data	9/22/2005		FALSE	None
Name Change Notes	9/20/2005 12:00:00 AM	Prev Service Name: WNS AMOCO Prev Bill Name: WNS AMOCO Prev Bill Address: 1200 WHITE BEAR AVE N SAINT PAUL MN 55106-3004 Reason: SPECIAL Caller Name: KHAL ALOUL Relation: N/O	converted data	9/20/2005		FALSE	None
Billing/Cust notes	9/7/2005 12:00:00 AM	O/PH SP 0004 N/O: MARYLAND AMOCO VP VLD CALLER NAME: KHAL ALOUL CALLER IS: N/O VLD	converted data	9/7/2005		FALSE	None
Billing/Cust notes	6/30/2005 12:00:00 AM	OTHER CHANGE HEAD/AL #0510753 CMMS	converted data	6/30/2005		FALSE	None
Billing/Cust notes	6/23/2005 12:00:00 AM	V RD 1500330, BAD HEAD TO BE CHANGED/NK/M-SHOP6/13 RDG 15990 ERT PICK UP THE WRONG RDG DISC 1500330 NH SET 000100 REPLACED HEAD DISC 1500330 NH 0001000 MS	converted data	6/23/2005		FALSE	None
Billing/Cust notes	5/23/2005 12:00:00 AM	5/12 RDG 15970 WRONG RDG	converted data	5/23/2005		FALSE	None
Billing/Cust notes	5/20/2005 12:00:00 AM	HIGH NOTE SENT 1,010 UNITS USED OPH RDG 149823 MISS 1 DIGIT, BUT WILL USED RDG MKW	converted data	5/20/2005		FALSE	None
Billing/Cust notes	1/19/2005 12:00:00 AM	DISC 0984360 FROZEN NM 1484100 ERT INST MS	converted data	1/19/2005		FALSE	None
Name Change Notes	12/29/2003 12:00:00 AM	Prev Service Name: SOLOMON HERSH Prev Bill Name: SOLOMON HERSH Prev Bill Address: 1200 WHITE BEAR AVE N SAINT PAUL MN 55106-3004 Reason: SPECIAL Caller Name: JIM Relation: PROP MGR	converted data	12/29/2003		FALSE	None
Billing/Cust notes	12/23/2003 12:00:00 AM	O/PH SP 8988 N/O: WNS AMOCO MCM CALLER NAME: JIM CALLER IS: PROP MGR MCM	converted data	12/23/2003		FALSE	None
Billing/Cust notes	4/21/2003 12:00:00 AM	PER DW NEW PARTS IN TOILET INSTALLED WRONG STILL RUNNING SLIGHTLY	converted data	4/21/2003		FALSE	None
Billing/Cust notes	3/25/2003 12:00:00 AM	BAD PLUMBING (FROZEN 2ND VLV)	converted data	3/25/2003		FALSE	None
Name Change Notes	4/23/2002 12:00:00 AM	Prev Service Name: SOLOMON HERSH Prev Bill Name: SOLOMON HERSH Prev Bill Address: 1198 WHITE BEAR AVE N SAINT PAUL MN 55106-3004 Reason: SEND BILL TO SITE DEALER - RESENT Caller Name: ARLYCE MAREK Relation:	converted data	4/23/2002		FALSE	None
Billing/Cust notes	3/26/2002 12:00:00 AM	DISC 0720540 NM 0000081900 ERT INST (FROZEN METER) MS	converted data	3/26/2002		FALSE	None
Plumber Notes	3/25/2002 12:00:00 AM	FROZEN 2ND BALL VALVE-REPL-CALL WHEN READY FOR NEW MTR	converted data	3/25/2002		FALSE	None
Name Change Notes	2/27/2002 12:00:00 AM	Prev Service Name: HILLCREST CERTICARE/W ANDERSON Prev Bill Name: Prev Bill Address: Reason: SPECIAL Caller Name: DEB ANDERSON Relation: O/TNT	converted data	2/27/2002		FALSE	None
Billing/Cust notes	2/26/2002 12:00:00 AM	1/17 EAR 7200 PAS2/5 7200 EST SP	converted data	2/26/2002		FALSE	None
Billing/Cust notes	2/13/2002 12:00:00 AM	VERI SP00072000 PRO:02/05/02 N/O: SOLOMON HERSH MCM CALLER NAME: DEB ANDERSON CALLER IS: O/TNT MCM	converted data	2/13/2002		FALSE	None

Billing/Cust notes	2/12/2002 12:00:00 AM	PER CORSP PROP SOLD 2/5/02-INFO NEEDED FOR SPEC BILL PER CORSP CAR WASH BROKE SINCE OCT'01-HEATER TO PIPES WENT OUT & PIPES BROKE-WATER OFF SINCE THEN MCM	converted data	2/12/2002		FALSE	None
Billing/Cust notes	1/28/2002 12:00:00 AM	OTH 0000072000 OFT TEMPORARILY CLOSED	converted data	1/28/2002		FALSE	None
Billing/Cust notes	1/25/2002 12:00:00 AM	ERT INST 0000072000 MS	converted data	1/25/2002		FALSE	None
Name Change Notes	2/17/2000 12:00:00 AM	Prev Service Name: HAZEL PK AMOCO/WAYNE ANDERSON Prev Bill Name: HAZEL PK AMOCO/WAYNE ANDERSON Prev Bill Address: 1200 WHITE BEAR AVE N SAINT PAUL MN 55106-3004 Reason: ADD CHG PER MAIL Caller Name: DELRA ANDERS	converted data	2/17/2000		FALSE	None
Name Change Notes	9/23/1999 12:00:00 AM	Prev Service Name: DENNIS REYES Prev Bill Name: AMOCO OIL/P SAUNDERS/HAZEL PK Prev Bill Address: PO BOX 87707 CHICAGO IL 60680 Reason: TENANT SPECIAL Caller Name: DEBRA ANDERSON Relation: N/T	converted data	9/23/1999		FALSE	None