#1701634 993 Charles Ave - Q3 2025 Legislative Hearing - Cart Count

Submitted	Received via	Requester
March 11, 2026 at 12:48 PM	Side conversation	Sean Goff

Status category	Ticket status	Type	Group	Assignee
Open	Open	Question	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Other Telephone
-93.14221,44.9577	993 Charles Ave, St. Paul, Minnesota, 55104	No	16513537852

Other Name	Ward	Legislative Hearing Required	Do you need an interpreter?
Sean Goff	Ward 1	Yes	No

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	What were you charged for?	Language
Extra Charges on My Bill	Extra Carts	English

Language confidence	Adjustment Approved	Original Amount Billed	Reason for adjustment
High	Yes	550.12	Incorrect Cart Count

New Amount Billed	Billing Quarter
275.06	Quarter 4 (October 1 - December 31)

Jillian Barden March 11, 2026 at 12:48 PM

PO was being charged for 96(4) but only has 96(2) at property

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Date: Wed, Mar 11, 2026 at 12:47 pm
mother became ill and passed away in August. Entered hearing for Q3 adjsutment

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