

## Jillian Barden

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**From:** Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>  
**Sent:** Monday, January 13, 2025 12:57 PM  
**To:** Jillian Barden  
**Subject:** Re: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

See attached

On Thu, January 2 at 14:36, City of Saint Paul wrote:

On Dec 17, I asked "OK, can you clarify for me? You will honor a hold and remove the Q3 charges if I submit a UDRF to you?"

WM replied "Yes if he fills out the form and I get a copy of it." on Dec 20

On Tue, December 31 at 13:04, Consortium wrote:

Please see WM update  
Sent from my iPhone

Begin forwarded message:

**From:** "Patch, Mary" <mpatch@wm.com>  
**Date:** December 31, 2024 at 11:39:44 AM CST  
**To:** Greg Revering <grevering.sph@gmail.com>  
**Subject: RE: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry**

Okay - so why are we supposed to credit back 3<sup>rd</sup> Qtr and what about 4<sup>th</sup> Qtr that he hasn't paid for

The vacancy is effective 1.1.25

Mary Patch

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**From:** Greg Revering <grevering.sph@gmail.com>  
**Sent:** Tuesday, December 31, 2024 10:42 AM  
**To:** Patch, Mary <mpatch@wm.com>

**Subject:** [EXTERNAL] Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see response from Lydia.

Sent from my iPhone

Begin forwarded message:

**From:** "Jillian Barden (City of Saint Paul)" <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

**Date:** December 31, 2024 at 8:31:49 AM CST

**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Subject: Re: FW: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry**

**Reply-To:** City of Saint Paul <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

We have submitted a UDRF to you on Dec 17. Given our previous understanding that the Quarter 3 charges would be removed, we will be requesting a hearing to address this issue.

On Fri, December 20 at 9:46, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Friday, December 20, 2024 8:08 AM  
**To:** 'Greg Revering' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** RE: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Yes if he fills out the form and I get a copy of it.

Thanks

Mary Patch

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**From:** Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Tuesday, December 17, 2024 8:31 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see response from Jillian.

Sent from my iPhone

Begin forwarded message:

**From:** "Jillian Barden (City of Saint Paul)" <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Date:** December 17, 2024 at 10:37:52 AM CST  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** Re: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry  
**Reply-To:** City of Saint Paul <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

OK, can you clarify for me? You will honor a hold and remove the Q3 charges if I submit a UDRF to you?

On Fri, December 13 at 19:46, Consortium wrote:

Please see WM update

Sent from my iPhone

Begin forwarded message:

**From:** "Patch, Mary" <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Date:** December 13, 2024 at 5:31:32 PM CST  
**To:** Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject: RE: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry**

This is my note on the account from 9.11.24 - the reason I stated this – is because starting with the beginning of 2024 – he would put the account on hold with an end date and then call and have it extended - he did that several times

09/11/2024 12:05:26 MPATCH

NO FURTHER CREDIT OF ANYKIND OR SERVICE HOLD UNTIL HE FILLS OUT THE  
CORRECT PAPERWORK - HE WAS ON VAC HOLD FROM 1.1.24 TO 7.1.24  
AND APPARENTLY HE WANTS TO EXTEND IT TO 6.1.25 - THAT IS NOT A VACATION  
HOLD THAT IS A VACANCY AND WHEN HE CONTACTS OR FILLS OUT THE VACANCY  
FORM FOR MID SEPT 24 TO 6.1.25 WE CAN HONOR THAT  
I NEED A FILLED OUT AND SIGNED FORM TO PRESENT TO THE CITY  
SINCE HIS RETURN IS AFTER THE LOSS OF THE CONTRACT 4.1.25.

The form was mailed to him on 10.1.2024 – but customer service must never have received anything back.

Mary Patch

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**From:** Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, December 13, 2024 5:22 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see the the information and request from Jillian.

Sent from my iPhone

Begin forwarded message:

**From:** "Jillian Barden (City of Saint Paul)" <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Date:** December 13, 2024 at 10:26:05 AM CST  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry  
**Reply-To:** City of Saint Paul <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

Hello,

We've received an Assessment Inquiry for 620 Victoria St S, Saint Paul, Minnesota, 55102. Please forward to Waste Management for their input.

**Ticket ID#:** 873112

**Ticket Requester:** Sherri Faiad

**Ticket Requester Email:** (if available) [slf1863@yahoo.com](mailto:slf1863@yahoo.com)

**Ticket Request Phone Number:** (if available) +16514928031

**Property ID #:** 112823430065

**Property Address:** 620 Victoria St S, Saint Paul, Minnesota, 55102

**Quarter Pending Assessment is for:** Quarter 2 (April - June)

**Billing year for Pending Assessment: 2024**

**Pending Assessment Amount: \$79.91**

**Hauler:** Waste Management

**Ticket Comments:**

How many holds do you have on file for this account? PO states they filed a UDRF, along with a few temp holds

**Please provide the following information:**

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

**Jillian**

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City of Saint Paul

Public Works - Garbage

651-266-6101 | [garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)

[stpaul.gov/garbage](http://stpaul.gov/garbage)

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