

Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Monday, January 13, 2025 12:57 PM
To: Jillian Barden
Subject: Re: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

See attached

On Thu, January 2 at 14:36, City of Saint Paul wrote:

On Dec 17, I asked "OK, can you clarify for me? You will honor a hold and remove the Q3 charges if I submit a UDRF to you?"

WM replied "Yes if he fills out the form and I get a copy of it." on Dec 20

On Tue, December 31 at 13:04, Consortium wrote:

Please see WM update

Sent from my iPhone

Begin forwarded message:

From: "Patch, Mary" <mpatch@wm.com>
Date: December 31, 2024 at 11:39:44 AM CST
To: Greg Revering <grevering.sph@gmail.com>
Subject: RE: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Okay - so why are we supposed to credit back 3rd Qtr and what about 4th Qtr that he hasn't paid for

The vacancy is effective 1.1.25

Mary Patch

From: Greg Revering <grevering.sph@gmail.com>
Sent: Tuesday, December 31, 2024 10:42 AM
To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see response from Lydia.

Sent from my iPhone

Begin forwarded message:

From: "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>

Date: December 31, 2024 at 8:31:49 AM CST

To: Consortium <grevering.sph@gmail.com>

Subject: Re: FW: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

We have submitted a UDRF to you on Dec 17. Given our previous understanding that the Quarter 3 charges would be removed, we will be requesting a hearing to address this issue.

On Fri, December 20 at 9:46, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, December 20, 2024 8:08 AM
To: 'Greg Revering' <grevering.sph@gmail.com>
Subject: RE: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Yes if he fills out the form and I get a copy of it.

Thanks

Mary Patch

From: Greg Revering <grevering.sph@gmail.com>
Sent: Tuesday, December 17, 2024 8:31 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see response from Jillian.

Sent from my iPhone

Begin forwarded message:

From: "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>
Date: December 17, 2024 at 10:37:52 AM CST
To: Consortium <grevering.sph@gmail.com>
Subject: Re: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry
Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

OK, can you clarify for me? You will honor a hold and remove the Q3 charges if I submit a UDRF to you?

On Fri, December 13 at 19:46, Consortium wrote:

Please see WM update

Sent from my iPhone

Begin forwarded message:

From: "Patch, Mary" <mpatch@wm.com>
Date: December 13, 2024 at 5:31:32 PM CST
To: Greg Revering <grevering.sph@gmail.com>
Subject: RE: Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

This is my note on the account from 9.11.24 - the reason I stated this – is because starting with the beginning of 2024 – he would put the account on hold with an end date and then call and have it extended - he did that several times

09/11/2024 12:05:26 MPATCH

NO FURTHER CREDIT OF ANYKIND OR SERVICE HOLD UNTIL HE FILLS OUT THE

CORRECT PAPERWORK - HE WAS ON VAC HOLD FROM 1.1.24 TO 7.1.24

AND APPARENTLY HE WANTS TO EXTEND IT TO 6.1.25 - THAT IS NOT A VACATION

HOLD THAT IS A VACANCY AND WHEN HE CONTACTS OR FILLS OUT THE VACANCY

FORM FOR MID SEPT 24 TO 6.1.25 WE CAN HONOR THAT

I NEED A FILLED OUT AND SIGNED FORM TO PRESENT TO THE CITY

SINCE HIS RETURN IS AFTER THE LOSS OF THE CONTRACT 4.1.25.

The form was mailed to him on 10.1.2024 – but customer service must never have received anything back.

Mary Patch

From: Greg Revering <grevering.sph@gmail.com>

Sent: Friday, December 13, 2024 5:22 PM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] Fwd: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see the the information and request from Jillian.

Sent from my iPhone

Begin forwarded message:

From: "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>

Date: December 13, 2024 at 10:26:05 AM CST

To: Consortium <grevering.sph@gmail.com>

Subject: 620 Victoria St S, Saint Paul, Minnesota, 55102 - (Quarter 2 (April - June)) - Assessment Inquiry

Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

Hello,

We've received an Assessment Inquiry for 620 Victoria St S, Saint Paul, Minnesota, 55102. Please forward to Waste Management for their input.

Ticket ID#: 873112

Ticket Requester: Sherri Faiad

Ticket Requester Email: (if available) slf1863@yahoo.com

Ticket Request Phone Number: (if available) +16514928031

Property ID #: 112823430065

Property Address: 620 Victoria St S, Saint Paul, Minnesota, 55102

Quarter Pending Assessment is for: Quarter 2 (April - June)

Billing year for Pending Assessment: 2024

Pending Assessment Amount: \$79.91

Hauler: Waste Management

Ticket Comments:

How many holds do you have on file for this account? PO states they filed a UDRF, along with a few temp holds

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Jillian

City of Saint Paul

Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

Recycling is a good thing. Please recycle any printed emails.