

#1210454 2319 Standish St - Assessment Inquiry Q1 2025 (Aspen)

Submitted
July 8, 2025 at 09:01

Received via
Web Form

Requester
Nancy

Status category
On-hold

Ticket status
On-hold

Type
Question

Priority
Normal

Group
PW - Garbage

Assignee
Jillian Barden

Latitude/Longitude
-93.1912,44.97565

Location
2319 Standish St, Saint Paul, Minnesota, 55108

Is this a repeat report?
No

Other Telephone
17632427448

Ticket Referred From
Other Staff

Property Type
SUD

Property ID Number
292923110027

Billing period for Delinquent Garbage Bill Assessment

Quarter 1 (January - March)

Billing year for Delinquent Garbage Bill Assessment
2025

Assessment No.
250117

Time of LH
9:00 AM

Stated Reason for Appeal (if given)

Aspen said they had waived the late charge in March 2025. The owner's daughter Nancy called today, and Aspen said they forgot

Date of LH (MM/DD/YYYY)
07/24/2025

Other Name
Nancy

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Hauler Have you contacted your hauler about this garbage bill before?

Aspen Waste Systems Yes

Garbage Invoice Dates (i.e. January 1- March 31)

January 1- March 31

Staff Comments

PO states Aspen agreed to remove late fee but forgot. Staff attempted to contact Aspen Waste on two separate occasions and received no response.

Date of CP (MM/DD/YYYY)
08/13/2025

Legislative Hearing Required
Yes

Do you need an interpreter?
No

Project Number
CG2503A2

Hauler Response Over 24 hours
Yes

Date City Staff Sent Message to Hauler
July 10, 2025

Date Hauler Replied to City's Message
July 31, 2025

Service Level
64 gallons (weekly)

Please select the reason you are contacting the solid waste team
Billing or Assessments

Billing Quarter
Quarter 1 (January 1 – March 31)

Billing Year
2025

What is your billing or assessment question?
Other

Total time spent (sec)
805

Time spent last update (sec)
364

OFS - Assessments (Do not Edit User) July 8, 2025 at 09:01

Aspen said they had waived the late charge in March 2025. The owner's daughter Nancy called today, and Aspen said they forgot and will contact the city to have the late charge waived. Please contact her directly, Thanks

Susan Anderson July 8, 2025 at 15:08

Internal note

Jill, can you follow up on this? Aspen said they'd waive a late charge in Q1, but forgot to do it. Can it be waived?
Thank you.

Jillian Barden July 22, 2025 at 15:37

Internal note

Outbound call to +1 (763) 242-7448

Call Details

Call from: +1 (651) 372-8578

Call to: +1 (763) 242-7448

Time of call: 2025-07-22 20:37:01 UTC

Called by: Jillian Barden

Length of phone call: 48 seconds

Jillian Barden July 22, 2025 at 15:42

Internal note

Mailbox full. Attempting to call PO and let them know we have to take the charge to a leg hearing if she wants it removed

Delinquent Garbage Bill January to March 2025 4/11/2025 1 \$5.76