

#1489547 12 Winthrop St - Q2 2025 Assessment Inquiry

Submitted	Received via	Requester
November 14, 2025 at 10:27	Phone call (inbound)	Mang Vang

CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Open	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.00984,44.94152	12 Winthrop St N, St. Paul, Minnesota, 55119	16512835335

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
022822140096	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
275.06	250118	3:30

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)
PO was charged for two carts when there was only one cart at the property	11/25/2025

Other Name

Mang

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?

No

Garbage Invoice Dates (i.e. January 1- March 31)

April 1 - June 30

Staff Comments

PO stated they only have 1 garbage cart at their property but they were double charged for both Quarter 2 and Quarter 3 bill. Staff recommends reducing assessment to 137.53

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Do you need an interpreter?
Ward 7	12/17/2025	Yes	No

Project Number	Service Level
CG25Q2B1	96 gallons (weekly)

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Billing Inquiry	2305	171

Billing Quarter	Hauler
Quarter 3 (July 1 – September 30)	FCC Environmental

Michele Jerue November 14, 2025 at 10:27

Internal note

Call from: +1 (651) 283-5335
Call to: +1 (651) 372-8578

Time of call: November 14, 2025 at 4:26:50 PM UTC
Answered by: Michele Jerue

Michele Jerue November 14, 2025 at 10:35

Internal note

Consultation call
Initiated by: Michele Jerue
Received by: Rose Mary Lohr

Rose Mary Lohr November 14, 2025 at 10:35

Internal note

Call transferred.
From: Michele Jerue
To: Rose Mary Lohr

Rose Mary Lohr November 14, 2025 at 10:42

Internal note

Inbound call from +1 (651) 283-5335

Call Details
Call from: +1 (651) 283-5335
Call to: +1 (651) 372-8578
Time of call: 2025-11-14 16:26:50 UTC
Location: Minneapolis, Minnesota, United States
Answered by: Rose Mary Lohr
Length of phone call: 15 minutes, 51 seconds

Rose Mary Lohr November 14, 2025 at 10:46

Internal note

Outbound call to +1 (651) 283-5335

Call Details
Call from: +1 (651) 413-6624
Call to: +1 (651) 283-5335
Time of call: 2025-11-14 16:43:07 UTC
Called by: Rose Mary Lohr
Length of phone call: 2 minutes, 55 seconds

Rose Mary Lohr November 14, 2025 at 11:11

Internal note

PO stated they only have 1 garbage cart at their property but they were double charged for both Quarter 2 and Quarter 3 bill. Quarter 2 was paid, please refund or applied to Quarter 3 bill. PO will not make payment until they hear back from assessments.

Jillian Barden November 21, 2025 at 15:09

Internal note

Outbound call to +1 (651) 283-5335

Call Details
Call from: +1 (651) 413-6624
Call to: +1 (651) 283-5335
Time of call: 2025-11-21 21:08:27 UTC
Called by: Jillian Barden
Length of phone call: 41 seconds

Jillian Barden November 21, 2025 at 15:11

Internal note

VM not set up