

#1776569 1158 Hawthorne Ave E - Q4 2025 Assessment Inquiry - Supplemental Information

Submitted	Received via	Requester			
April 29, 2026 at 8:07 AM	Web form	Judith R Marthaler* <jmrthlr@gmail.com>			
Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.05173,44.97829	1158 Hawthorne Ave E, St. Paul, Minnesota, 55106	16516900767

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
212922430153	Quarter 4 (October - December)

Billing year for Delinquent Garbage Bill Assessment
2024

Total amount due for Delinquent Garbage Bill Assessment	Stated Reason for Appeal (if given)
32.13	Garbage was not picked up

Other Name	Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Judi Marthaler	Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?	Ward
Yes	Ward 3

Do you need an interpreter?	Service Level	Total time spent (sec)	Time spent last update (sec)
No	64 gallons (weekly)	958	83

Intent	Intent confidence	Language	Language confidence
Workplace::Maintenance::Request waste disposal	Medium	English	High

Sentiment	Sentiment confidence	Hauler
Negative	High	FCC Environmental

Judith R Marthaler* April 29, 2026 at 8:07 AM

I do not have a trash bin, I have never had one, the city has NEVER picked up any garbage from my home.

Jillian Barden April 29, 2026 at 11:20 AM

Hi Judy

Thank you for reaching out to the city of Saint Paul about your garbage service. We communicated about a month ago about your service, and during our communication, you did not mention there was no cart at the property, but only that your cart was not out after your service hold ended.

Under city ordinances, garbage collection is a required service for all occupied homes. This requirement guarantees all residents have a safe and sanitary way to dispose of any trash generated on the property such as packaging materials, mail, hygiene items, and general household waste. Regardless of daily routines or lifestyle habits, all occupied residences generate garbage which require professional disposal. Regular collection is a vital part of maintaining public health and preventing issues prevent issues with litter, pests, and health hazards in our neighborhoods.

I will have a medium sized cart delivered in the next couple of days. If you want to switch into a different size, please reply to this email and let me know so I can change the order.

- 96 gallon - \$146.66 quarterly rate
- 64 gallon - \$119.80 quarterly rate
- 35 gallon - \$86.08 quarterly rate
- 35 gallon - \$61.04 quarterly rate (every other week collection)

Also, I still have the open ticket from last month open because you asked to contest the charges at that time. When we get a little closer to the hearing date, I will reach out to you again with more information.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101 | garbage@ci.stpaul.mn.us
stpaul.gov/garbage