

#1386886 1099 Kilburn St, 55103 - 1 BULK - Sofa Chair - 2025-09-19

Submitted Received via Requester
September 17, 2025 at 10:21 AM Web form John Foley <johnjfoley65@gmail.com>

Status category Ticket status Type Priority Group Assignee
Solved Solved Question Normal PW - Garbage -

Latitude/Longitude Location Other Telephone Other Name
-93.14058,44.97442 1099 Kilburn St, St. Paul, Minnesota, 55103 6128671684 John Joseph Foley

Please describe the item(s) .
Sofa Chair closed_-_completed

Please select the reason you are contacting the solid waste team Property owner or tenant?
Get Rid of an Item: Bulky Item, Extra Materials, Other Stuff Property owner

Please select the item to get rid of Scheduled Date How many items do you want to get rid of?
Furniture 2025-09-19 1

Total time spent (sec) Time spent last update (sec)
2963 18

I authorize potential charges related to additional pickup services
Yes

Intent Intent confidence Language Language confidence
Workplace::Maintenance::Workplace furniture issue Low English High

Sentiment Sentiment confidence
Neutral High

John Foley September 17, 2025 at 10:21 AM
Used Sofa Chair

Aaron Schwab September 17, 2025 at 10:23 AM

Dear John Joseph Foley,

We have received and scheduled your request for a bulky item pickup at 1099 Kilburn St, St. Paul, Minnesota, 55103 for the following: Furniture (Used Sofa Chair).

Please place your item(s) out by 6 a.m. for pickup on Friday, 2025-09-19. It may be collected as late as 6 p.m.

[Additional Information About Bulky Item Pickup:](#)

- All residential households (1-4-unit homes) are allowed 1 bulky item pickup per unit per month included in their garbage service.
- A bulky item is defined as 1 cubic yard worth of material. Examples include a standard stove or a couch.
- If you would like to set out more items than your monthly allotment, you may do so for the cost of \$30 per item. This charge will be automatically applied to your quarterly garbage bill.
- Oversized items *may* be charged as more than 1 item. For example, a large sectional couch with multiple pieces.
- Bulky item collection requests must be received at least 2 business days in advance, and will be scheduled for your next available garbage collection day.

Refrigerators, Water Heaters, Grills, Small Engines: All items must be emptied of food and liquids. For example, water heaters need to be drained of water and any food items need to be removed from refrigerators, bagged and placed into your garbage cart. Oil and gas are required to be drained from small engines and grills. Please bring used gas and oil to the Environmental Center located at 1700 Kent St in Roseville.

For additional details on bulky item collection, visit stpaul.gov/bulky.

Thank you,

Aaron

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbage

651-266-6101 | garbage@ci.stpaul.mn.us

John Foley September 17, 2025 at 12:19 PM

Thank You Aaron,

I also requested a dresser pickup at my home at 938 Como for this Friday. Thanks for your help in this.

John

Zuper Admin September 17, 2025 at 6:20 PM

Internal note

Noticed that this ticket had two different addresses listed when it was originally sent. Confirming the correct one is 938 Como Ave for 9/19 for the sofa chair.

Added from Zuper by Summer Keown

Zuper Admin September 17, 2025 at 6:59 PM

Internal note

A new staff member mixed up two bulky requests. Canceling both to make new ones with the correct address and item.

Added from Zuper by Summer Keown

Summer Keown September 17, 2025 at 7:01 PM

Internal note

1 bulky - sofa chair - 1099 Kilburn St - 9/19 pickup

938 Como - 1 bulky - Dresser

Child Ticket

Created at	Author	Status
September 17, 2025 at 7:08 PM	Summer Keown	Closed

Summer Keown September 17, 2025 at 7:08 PM

1 bulky - dresser

938 Como Ave

From: John Foley <johnjfoley65@gmail.com>

Date: Wed, Sep 17, 2025 at 12:19 pm

Thank You Aaron,

I also requested a dresser pickup at my home at 938 Como for this Friday. Thanks for your help in this.

John

Summer Keown September 17, 2025 at 7:12 PM

Hello John,

We have your bulky items scheduled:

- 938 Como Ave - 1 dresser
- 1099 Kilburn St - 1 sofa chair

Both are scheduled for this Friday, September 19. Please set the item out at each address next to, but not leaning against, the garbage cart by 6 am. Collection can occur between 6 am and 6 pm.

Thank you,

Summer

City of Saint Paul

Public Works - Solid Waste & Recycling

stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

John Foley September 22, 2025 at 1:07 PM

Not sure what happened, both pieces were ready for disposal night prior, but no one stopped by.

Michele Jerue September 22, 2025 at 1:21 PM

Hello John,

I have reported to the Garbage Hauler that your bulky item was not collected. Please leave the items out and they will be back within the next 24 hours to collect the items.

If someone else picked up the item, you can ignore this email. If the item still needs to be collected, please reply to this email to reschedule.

Thank you,

Michele

City of Saint Paul

Public Works - Solid Waste & Recycling

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbageandrecycling

Zuper Admin September 18, 2025 at 8:32 AM

Internal note

Closing to complete cancelled bulk

Added from Zuper by Sheela Vang

Support software by Zendesk