#1464275 211 Stevens St W - Q2 2025 Assessment Inquiry

Submitted	Received via	Requester
October 31, 2025 at 14:48	Phone call (inbound)	Jose Burga Malgua

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Re-opened	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude
-93.09471,44.9287

Location
211 Stevens St W, St. Paul, Minnesota, 55107

Other Telephone
16518081783

Property ID Number
072822130048

Billing period for Delinquent Garbage Bill Assessment
Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment
275.06

Assessment No.
250118

Time of LH
9:00

Stated Reason for Appeal (if given)
Home should have been put on a UDRF hold.

Date of LH (MM/DD/YYYY)
11/13/2025

Rescheduled LH Date:
11/20/2025

Other Name
Jose Burga Malgua

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
No

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
April 1 - June 30

Staff Comments
PO purchased home in January 2025 and experienced flood due to frozen pipes shortly after closing and was unable to set up service hold. Property is still completely vacant. Set up UDRF on both sides of duplex until repairs are completed. Staff recommends removing assessment.

Date of CP (MM/DD/YYYY)
12/17/2025

Legislative Hearing Required
Yes

Rescheduled LH Time:
9:00

Do you need an interpreter?
No

Project Number
CG25Q2B1

Service Level
96 gallons (weekly)

Please select the reason you are contacting the solid waste team
Billing or Assessments

Billing Year
2025

What is your billing or assessment question?
Service Hold Not Applied

What kind of service hold did you request?
Unoccupied Dwelling Registration - over 26 weeks

What was the requested start date?
January 1, 2025

Total time spent (sec)
2004

Time spent last update (sec)
576

Billing Quarter
Quarter 2 (April 1 – June 30)

Hauler
FCC

Emily Torralba October 31, 2025 at 14:48

Internal note

Call from: +1 (651) 808-1783
Call to: +1 (651) 413-6624

Time of call: October 31, 2025 at 7:47:45 PM UTC
Answered by: Emily Torralba

Emily Torralba October 31, 2025 at 14:51 Internal note

Inbound call from +1 (651) 808-1783

Call Details
Call from: +1 (651) 808-1783
Call to: +1 (651) 413-6624
Time of call: 2025-10-31 19:47:45 UTC
Location: Minneapolis, Minnesota, United States
Answered by: Emily Torralba
Length of phone call: 3 minutes, 47 seconds

Emily Torralba October 31, 2025 at 15:04 Internal note

PO states that there should of been a UDRF placed on the their home since early January due to a frozen pipe/flood. PO states that the home is still vacant because they have been having issues with the insurance and they would like to dispute the charges for garbage services.

Jillian Barden November 7, 2025 at 16:03 Internal note

Outbound call to +1 (651) 808-1783

Call Details
Call from: +1 (651) 413-6624
Call to: +1 (651) 808-1783
Time of call: 2025-11-07 22:01:55 UTC
Called by: Jillian Barden
Length of phone call: 1 minute, 34 seconds

Jillian Barden November 7, 2025 at 16:15 Internal note

Left VM

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