Service Order #	Type of Service Order	Service Message	Completed	Print Date	Date Work Completed	Cancelled	Created By	Date/Time Created	Assigned To
722179	PRIVATE PROPERTY SERVICE MATERIAL INVESTIGATION	Investigate service material inside the property. Take a picture of the meter setting. Recorded Inside Property Material: Copper	FALSE	3/4/2025		TRUE	JOSEPH TRONSON	3/4/2025 10:43:48 AM	
722178	METER INVESTIGATION	Data log Investiate material inside property. Recorded Inside Property Material: Copper. Take picture of the meter setting.	TRUE	3/4/2025	3/5/2025	FALSE	JOSEPH TRONSON	3/4/2025 10:43:31 AM	
597189	METER CHECK-IN	Please verify mtr/remote numbers. - METER CHECK-IN.EXISTING/DISCONNECT READING INFORMATION Meter Reading:lb LF Reading: Field Notes: lb	TRUE	3/8/2021	3/9/2021	FALSE	NATHAN PEARL	3/8/2021 1:24:50 PM	
595455	METER INVESTIGATION	Estimated reading - failed to obtain meter reading （NO RADIO SIGNAL）3/4"- CALL AHEAD ANDREA 612.715.8707	TRUE	2/18/2021	3/8/2021	FALSE	Gayle Moser	2/18/2021 8:50:54 AM	
511295	RECONNECT DISPATCH	on shut off list paid someone home. jmr	TRUE	5/2/2018	5/2/2018	FALSE	Justina Ross	5/2/2018 3:57:16 PM	
511179	DISCONNECT NON PAYMENT VIOLATION	Disconnect for Non-Pay	TRUE	5/1/2018	5/2/2018	FALSE	Holly Overton	5/1/2018 3:29:00 PM	

Assigned To Department	Printed By	Date/Time Printed	Work Done By	Completed Timestamp	Preferred Reading From	Preferred Reading To	Customer #	Schedule Type	Service Order Priority (in hours)	Completion Code
Meter Office	JOSEPH TRONSON			3/17/2025 7:10:42 AM			528929		0	
Meter Office			JOSEPH TRONSON	3/5/2025 10:58:02 AM			528929		0	MISCELLANEOUS (MTR OPS) (MISM)
Meter Shop			Al Benson	3/9/2021 8:56:54 AM			528929		0	CHECK IN COMPLETED (TCSC)
Meter Office			NATHAN PEARL	3/8/2021 1:24:50 PM			528929		0	REGISTER/HEAD CHANGED (MHD)
Dispatch			Gordon Carney	5/2/2018 4:16:58 PM			528929		0	ON (DISPATCH) (OND)
Dispatch			Gordon Carney	5/2/2018 9:47:27 AM			528929		0	OFF NON PAY (OFFN)

Progress Notes	Closing Notes	Action ID
Inside Property Material:		Create Property Material Investigation SO
EXISTING/DISCONNECT READING INFORMATION: Meter Reading: LF Reading: Field Notes: Meter data logged, in 360 NEW METER & REMOTE INFORMATION Meter Size: Meter #: Initial Reading: New Remote (MIU) #: Initial LF Reading:	Field Notes: Meter data logged, in 360	
3/4 no display	3/4 no display	Generate Meter Check-in Service Order
EXISTING/DISCONNECT READING INFORMATION Meter Reading:lb LF Reading: Field Notes: lb replaced register Inside Property Material : Lead Packet Distributed? : NEW METER & REMOTE INFORMATION Meter Size: Meter #: Initial Reading: 000000.020 New Remote (MIU) #: 1565166934 Initial LF Reading: LF Remote (MIU) #: Meter Head Change Only? yes Remote Location: Remote Type: WAS THERE A SPACER AT THE PROPERTY? COMMERCIAL ACCOUNTS ONLY: Is there a By-Pass? METER LOCATION: Bad Plumbing? RATE ON METER: Before HF:	3/8/21 - HEAD CHANGE - DISCONNECT: NONE - NEW HEAD: 000000.020	CODE VIOLATION STEP 1- USE FOR IN-HOUSE ESTIMATES
		Disconnect for Non-Pay