

Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Monday, July 21, 2025 10:42 AM
To: Jillian Barden
Subject: Re: Fwd: 560 White Bear Ave N, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

See attached

On Wed, July 16 at 18:39, Consortium wrote:

Please see Republic update
Sent from my iPhone

Begin forwarded message:

From: "Estrella, Frances" <FEstrella@republicservices.com>
Date: July 14, 2025 at 11:29:52 AM CDT
To: Greg Revering <grevering.sph@gmail.com>
Cc: "Mathiasen, Beverly" <BMathiasen@republicservices.com>
Subject: RE: 560 White Bear Ave N, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

Hello,

I responded to this email. If the city sent the vacation hold then please clear this off.
Thanks

Thanks,

Frances Estrella

Municipal Administrator

10729 Town Square Dr NE Ste 180

Blaine, MN 55449

[e festrella@republicservices.com](mailto:festrella@republicservices.com)

[o 612.464.2723](tel:612.464.2723)

[c 612.516.4833](tel:612.516.4833)

[w RepublicServices.com](http://RepublicServices.com)

<image001.jpg>

From: Greg Revering <grevering.sph@gmail.com>

Sent: Friday, July 11, 2025 9:53 AM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>

Subject: Fwd: 560 White Bear Ave N, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

This Message Is From an External Sender

This message came from outside your organization.

Report Suspicious

Frances,

Please see question from Jillian

Sent from my iPhone

Begin forwarded message:

From: "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>

Date: July 10, 2025 at 12:57:40 PM CDT

To: Consortium <grevering.sph@gmail.com>

Subject: Re: Fwd: 560 White Bear Ave N, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

Is there an update on this?

On Thu, July 3 at 11:22, City of Saint Paul wrote:

We sent the service hold to you on January 30, so there is no reason to have given him a courtesy credit. PO should be charged around \$53 after service hold takes effect.

PO should only be charged for Jan and the first couple weeks of Feb. PO should be charged around \$53 after service hold takes effect. Then he posted a payment of \$40, so his new assessment should only be around \$13, plus late fees.

On Wed, July 2 at 20:29, Consortium wrote:

Please see Republic update

Sent from my iPhone

Begin forwarded message:

From: "Estrella, Frances" <FEstrella@republicservices.com>

Date: July 1, 2025 at 4:27:53 PM CDT

To: Greg Revering <grevering.sph@gmail.com>

Cc: "Mathiasen, Beverly" <BMathiasen@republicservices.com>

Subject: RE: 560 White Bear Ave N, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

Hello,

Resident never was on hold. We didn't get informed of this hold till 3/26/25 when resident called in to inform us that he was supposed to be on hold. The customer service agent submitted a credit for the hold in the amount of \$42.16

Q1 2025:

- Billing: $\$115.26 - \$40.00 = \$75.26 - \$42.16 = \$33.10 + \11.17 (late fee) = \$44.27
- Payment: \$40.00 on 2/11
- Note: We never got notified of the vacation hold till 3/26, resident got a courtesy credit.

Thanks,

Frances Estrella

Municipal Administrator

10729 Town Square Dr NE Ste 180

Blaine, MN 55449

e festrella@republicservices.com

o 612.464.2723

c 612.516.4833

w RepublicServices.com

<image001.jpg>

From: Greg Revering <grevering.sph@gmail.com>

Sent: Tuesday, July 1, 2025 3:55 PM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>

Subject: Fwd: 560 White Bear Ave N, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

This Message Is From an External Sender

Report Suspicious

This message came from outside your organization.

Frances,

Please see the information and request from Jillian

Sent from my iPhone

Begin forwarded message:

From: "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>

Date: June 30, 2025 at 10:03:46 AM CDT

To: Consortium <grevering.sph@gmail.com>

Subject: 560 White Bear Ave N, Saint Paul, Minnesota, 55106 - (Quarter 1 (January - March)) - Assessment Inquiry

Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

Hello,

We've received an Assessment Inquiry for 560 White Bear Ave N, Saint Paul, Minnesota, 55106.
Please forward to Republic Services for their input.

Ticket ID#: 1203470

Ticket Requester: Dan Zimmer

Ticket Requester Email: (if available) zimmerdjz852@msn.com

Ticket Request Phone Number: (if available) +16512533032

Property ID #: 352922230033

Property Address: 560 White Bear Ave N, Saint Paul, Minnesota, 55106

Quarter Pending Assessment is for: Quarter 1 (January - March)

Billing year for Pending Assessment: 2025

Pending Assessment Amount: \$44.27

Hauler: Republic Services

Ticket Comments:

PO sent in a check for \$40 in Late Jan and has service hold from Feb 2 - April 30. Why is there still a balance due?

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Jillian

City of Saint Paul

Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

<mime-attachment>