

#883602 422 Lafond Ave - Q3 2024 Assessment Inquiry (Republic) NEEDS LEG HEARING

Submitted	Received via	Requester
December 18, 2024 at 17:22	Voicemail	William Vasquez <alexvasquez51701@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Re-opened	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.11804,44.96012	422 Lafond Ave, Floor 1-2, Saint Paul, Minnesota, 55103	1612852533

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
362923210135	Quarter 3 (July - September)

Billing year for Delinquent Garbage Bill Assessment
2024

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
258.52	250112	10:00 am

Date of LH (MM/DD/YYYY)	Other Name
01/02/2025	William

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Garbage Hauler	Have you contacted your hauler about this garbage bill before?
Republic Services	Yes

Garbage Invoice Dates (i.e. January 1- March 31)
(July 1 - September 30)

Staff Comments

Republic Services did not apply proration properly. Staff recommends reducing the original balance of \$258.52 to \$51.99.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Do you need an interpreter?
02/12/2025	Yes	No

Project Number	Service Level
CG2501A2	64 gallons (weekly)

William Vasquez December 18, 2024 at 17:22
Voicemail from +1 (651) 285-2533

Internal note

Call Details
Call from: +1 (651) 285-2533
Call to: +1 (651) 413-6624
Time of call: 2024-12-18 23:20:36 UTC
Location: Minneapolis, Minnesota, United States
Length of phone call: 1 minute, 3 seconds

Transcription

Hello, my name is William fast, cuz I'm calling my phone number is 612852533. And then my email is a L E, X e. As in Victor, A, S q U E Z 51701 at gmail. Com, I'm just calling cuz I got a letter in the mail saying that there were some overdue garbage bills from earlier this year. But I'm very certain that I paid for them. So I just kinda wanted to see what was up. If I could make it, get some clarification on that, but could you give me a call back? That'd be great. Like I said, my phone number is 651-285-2533. Thank you very much. I.

Shelly Jerue December 19, 2024 at 09:04

Dear William,

Thank you for contacting the City of Saint Paul about your Quarter 3 (July - September) 2024 garbage bill with Republic Services. This letter was not sent to you in error, and there is a payment due to the City of \$258.52, however it looks as though it was put on your 2024 property taxes.

I will have Jill from assessments reach out to you and have CC'd her on this email for further inquiry.

In the City of Saint Paul, garbage service is paid in advance on a quarterly basis. When bills are unpaid by the end of the billing cycle (three months), they are transferred to the City, who then pays the bill. This zeros out the account with the hauler and a pending assessment for delinquent garbage is placed on the property for the unpaid amount.

Your Quarter 3 (July - September) bill of \$258.52 was either unpaid or paid after the billing cycle ended. As a result, Republic Services sent your delinquent Quarter 3 (July - September) bill to the City which the City paid on your behalf (that is why your payment history with Republic Services shows a zero balance). Therefore, you currently owe the City \$258.52.

If you made a late payment of \$258.52 to Republic Services, you will be issued a credit in that same amount on your next bill. You may call your hauler to determine if a credit will be issued. You can find your hauler's contact information on the bill or by searching at stpaul.gov/collectionmap.

If you paid the hauler within the service period and believe the assessment was applied in error, please provide verification of payment and we can investigate the matter. If you would like to contest the assessment for any reason, you can request a legislative hearing. To do that you, please reply to this email stating you'd like to appeal.

To view and pay the assessment online, visit the website: stpaul.gov/assessments. To pay by check, send your payment to:

CITY OF ST PAUL - ASSESSMENTS
700 CITY HALL
15 WEST KELLOGG BOULEVARD
ST PAUL, MN 55102-1658

Thank you,

Shelly

City of Saint Paul
Public Works - Solid Waste
651-266-6101

Jillian Barden December 19, 2024 at 12:03

Internal note

Po is sending screen shots of payments made in July

William Vasquez December 19, 2024 at 12:08

Hi Jill, these are the 2 invoices for the proof of payment. Let me know if you have any questions.

Jillian Barden December 19, 2024 at 12:17

Internal note

Outbound call to +1 (651) 285-2533

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 285-2533

Time of call: 2024-12-19 18:15:27 UTC
Called by: Jillian Barden
Length of phone call: 2 minutes, 17 seconds

Jillian Barden December 19, 2024 at 12:21 Internal note
Told PO that invoices do not count as payments and to send something from his bank.
PO recently purchased home June 7 2024

Project Number	Improvement	Pending Date	Term Years	Pending Amount
CG2501A2	Delinquent Garbage Bill July to September 2024	10/15/2024	1	\$258.92
	Pending Balance Due:			\$258.92

William Vasquez December 19, 2024 at 12:39
Hi Jill. I was able to find some screenshots. Please let me know if you have anymore questions!

Jillian Barden December 19, 2024 at 13:22
Hi William

I have received your screenshots. We will be in touch in the next few days

Jillian

Jillian Barden December 20, 2024 at 14:42 Internal note
6/7/2024 Home sold

Jillian Barden December 23, 2024 at 11:00
Hi William

Republic Services has received your payments of \$91.08 and \$112.57. The previous owner has an unpaid balance, and they sent in the \$258.52 instead of what the previous owner owed, which is \$51.99.

I have asked for an itemized breakdown of the balance, and I expect it to take a few days to hear back from them.

Unfortunately, as the current property owner you are now responsible for any assessments on the property. Our recommendation to new homeowners in similar situations is to contact your title specialist as they should have informed you about this assessment before closing on this property and addressed it at closing.

I will need to take this to a legislative hearing on January 2nd at 10am, to have the amount reduced to \$51.99. You can attend in person, by phone, or choose not to attend at all. Let me know how you plan on attending

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste
651-266-6101

William Vasquez December 26, 2024 at 11:36

Hi Jillian

Sounds good , where would this hearing be ? Also I will get in contact with the titling company. Is is necessary for me to attend in person?

Jillian Barden December 26, 2024 at 12:05

Hi William

The hearing is downtown Saint Paul, at 15 W Kellogg Blvd, 3rd floor in the Legislative Hearing room, room 330. If you agree with the reduction to \$51.99, then attendance is optional.

Let me know what you find out from the title company

Jillian

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