#949812 560 White Bear Ave N - 55106 - Service Hold - Pending

Submitted	Received via	Requester
January 29, 2025 at 08:35	Voicemail	Dan Zimmer <zimmerdjz852@msn.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Closed	Solved	Question	Normal	PW - Garbage	Lydia Kopf

Latitude/Longitude
-93.02503,44.95825

Location
560 White Bear Ave N, Saint Paul, Minnesota, 55106

Is this a repeat report?
No

Other Telephone
16512533032

Property Type
SUD

Start Date - first collection day with no service (temporary service hold)
February 3, 2025

End Date - last collection day with no service, will start up again on next collection day
April 30, 2025

Other Name
Dan Zimmer

Garbage Hauler
Republic Services

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.
Yes

Number of unoccupied units at the residence
One Unit

Please select the reason you are contacting the Garbage Program new options
Service Hold Request

Do you need an interpreter?
No

Is this request about recycling, garbage, or both?
Garbage only

Service Hold Request Type
Temporary - 4 to 26 weeks

Dan Zimmer January 29, 2025 at 08:35 Internal note

Voicemail from +1 (651) 253-3032

Call Details
Call from: +1 (651) 253-3032
Call to: +1 (651) 413-6624
Time of call: 2025-01-29 14:32:13 UTC
Location: Minneapolis, Minnesota, United States
Length of phone call: 2 minutes, 55 seconds

Transcription
I guess I need to talk to somebody about putting my rubbish pick up on hold for 3 months. Anyway, my phone number is 651-253-3032.

Susan Anderson January 29, 2025 at 09:38 Internal note

Outbound call to +1 (651) 253-3032

Call Details
Call from: +1 (651) 413-6624
Call to: +1 (651) 253-3032

Time of call: 2025-01-29 15:36:46 UTC
Called by: Susan Anderson
Length of phone call: 1 minute, 17 seconds

Susan Anderson January 29, 2025 at 09:41 Internal note

Dan Zimmer located at 560 White Bear Ave N, Saint Paul, Minnesota, 55106 contacted the City RE: - Temporary Service Hold. Staff left VM requesting email address so the form can be sent.

Susan Anderson January 29, 2025 at 09:44 Internal note

Outbound call to +1 (651) 253-3032

Call Details
Call from: +1 (651) 413-6624
Call to: +1 (651) 253-3032
Time of call: 2025-01-29 15:42:45 UTC
Called by: Susan Anderson
Length of phone call: 1 minute, 17 seconds

Michele Jerue January 29, 2025 at 09:50

Hello Dan Zimmer,

Thank you for contacting the City of Saint Paul regarding a garbage service hold at 560 White Bear Ave N, Saint Paul, Minnesota, 55106.

Hold Request: 4-26 weeks
Complete the Temporary Service Hold Request Form and send it back to us. Requests must be made at least 2 weeks in advance.

Hold Request: 26+ weeks
Complete the Unoccupied Dwelling Registration Form (UDRF) and send it back us. UDRFs go into effect the first day of the month after they are submitted.

Both request forms are attached or can be accessed via the links in this email. For additional details about service holds, visit our webpage **stpaul.gov/servicehold.**

Thank you,

Shelly

City of Saint Paul
Public Works - Solid Waste
651-266-6101
garbage@ci.stpaul.mn.us | stpaul.gov/garbage

Dan Zimmer January 29, 2025 at 16:58

Hi Shelly. This is Dan Zimmer getting back to you after getting side tracked. Here is the form. Let me know if this works for you.

Shelly,
I have been filling out the form and saving it to my desktop but it doesn't save the information I filled out. when I attach the file to return it and open the attached file, none of the information I inserted is added. I can't save the completed form in order to return it by email to you.
Dan Zimmer
651-253-3032

Dan Zimmer January 29, 2025 at 17:06

From: Shelly Jerue (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Wednesday, January 29, 2025 9:50 AM
To: Dan Zimmer <zimmerdjz852@msn.com>
Subject: [City of Saint Paul] Re: Hello Dan Zimmer, Thank you for contacting the City of Saint Paul regarding a garbage service hold at 560 White Bear Ave N, Saint Paul, Minnesota,...

SAINT PAUL
MINNESOTA

Your request (949812) has been updated. To add additional comments, reply to this email.

Shelly Jerue (City of Saint Paul)
Jan 29, 2025, 09:50 CST

Hello Dan Zimmer,

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Thank you,

Shelly

City of Saint Paul
Public Works - Solid Waste
651-266-6101
garbage@ci.stpaul.mn.us | stpaul.gov/garbage

This email is a service from City of Saint Paul.
[WVY6EX-R925R]

Susan Anderson January 30, 2025 at 12:11

Hi Dan,

We received your Temporary Hold Form and it was completed correctly. I'm not sure why it wasn't showing it was completed when you tried to save it to your desktop.

We will forward your request to your hauler, Republic Services. It will go into effect two weeks after they receive it.

Thank you,

Susan

Susan Anderson
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
https://www.stpaul.gov/garbage

Susan Anderson January 30, 2025 at 12:13 Internal note

Lydia, pleae forward Temporary Service Hold request to Repbulic. Thank you!

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