

#1135333 291 Bates Ave - Q4 Assessment Inquiry

Submitted May 12, 2025 at 14:25
Received via Web Form
Requester Sheilanda Bain <291batesave@gmail.com>

Status category On-hold
Ticket status On-hold
Type Question
Priority Normal
Group PW - Garbage
Assignee Jillian Barden

Latitude/Longitude -93.06863,44.9554
Location 291 Bates Ave, Apt 1-2, Saint Paul, Minnesota, 55106
Other Telephone 19526882873
Property ID Number 322922410028

Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December)
Billing year for Delinquent Garbage Bill Assessment 2024

Total amount due for Delinquent Garbage Bill Assessment 181.64
Assessment No. 250117
Time of LH 10:00

Stated Reason for Appeal (if given) PO purchased home on October 1, 2024 and was unaware for the UDRF process
Date of LH (MM/DD/YYYY) 07/10/2025
Rescheduled LH Date: 07/27/2025

Other Name Sheilanda Bain
Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment? Yes
Garbage Hauler Republic Services

Have you contacted your hauler about this garbage bill before? No
Garbage Invoice Dates (i.e. January 1- March 31) October - December

Staff Comments

PO started a large remodel after purchasing home and was unaware garbage service is automatically billed to the property. The property currently has a Quarter 3 2024 assessment, which the PO will dispute with the title company. The PO is disputing the Quarter 4 2024 charge of \$181.64 and the Quarter 1 2025 charge of \$185.40. The property currently has 2 - 35 gallon carts. There is currently a hold for each unit at the property, starting on May 21.

The Quarter 4 2024 and Quarter 1 2025 NNPs were addressed to the previous owner.

Date of CP (MM/DD/YYYY) 08/13/2025
Legislative Hearing Required Yes
Rescheduled LH Time: 10:00
Do you need an interpreter? No
Project Number CG2503A2

Service Level 35 gallons (weekly)
Total time spent (sec) 5885
Time spent last update (sec) 164

Sheilanda Bain May 12, 2025 at 14:25

I purchased this duplex at the start of October 2024. I have not lived there or had a renter due to renovations/repairs that are needed. I did not set up trash and recycling services because they weren't needed and also because I thought this would be a way to save on expenses while I am working on getting the home rent ready but still paying a large mortgage. I was informed when I called in that you have to designate the home as vacant or you are automatically billed. How was I to know this? Being new to Saint Paul and also being new to homeownership, I never imagined being billed for services I

did not set up and definitely did not use. I have NEVER used the garbage or recycling services to this date. I'm sure that can be verified with the companies. I had no reason to use the services and while I am penny-pinching to get the repairs that are needed for what I thought was going to be a turn-key duplex which it turned out not to be, receiving this billing for Oct-Dec, Jan-Mar, and what's surely to come next for April-Jun, is very defeating. I cannot afford another bill right now while I am struggling to make ends meet. I will happily pay once the home is occupied but I just can't afford this additional setback right now. I urge you to reverse these charges beginning in October and put my home on this vacant property list. Thank you. (Also, the website says my address' service provider is the City of St Paul but that was not an option in the dropdown box above.)

Jillian Barden May 13, 2025 at 17:55

Internal note

Delinquent Garbage Bill July to September 2024 0.00% 2/12/2025 1 \$172.98

Delinquent Garbage Bill October to December 2024 1/16/2025 1 \$181.64

Delinquent Garbage Bill January to March 2025 4/11/2025 1 \$185.40

Jillian Barden May 13, 2025 at 18:06

Hi Sheilanda

Thank you for reaching out to the City of Saint Paul about your assessments. A few things:

- This property has a pending assessment from July - September 2024, from before you purchased it. You will need to reach out to your title company to have that removed, as they should have done a complete title search and found that outstanding bill
- The title company should have also informed you of the active garbage service at this property, so you could put a pause on it if needed.
- Because we were unaware that you did not need service, Republic Services (your previous hauler before the recent transition) still attempted to collect at your address. Republic Services was informed to collect and bill all addresses unless we tell them there is a service hold.

Unfortunately we cannot backdate service holds, but I can get a new one set up for you. Do you need it for one side, or for both sides of the duplex? Also, would they be long term holds, or short term holds? What is the reason for the holds?

Jillian

Sheilanda Bain May 14, 2025 at 16:44

Hi Jillian,

Yes, I would like both units to be put on a temporary hold. They are currently vacant but I hope to have them occupied in the next 1-2 months. Please let me know if you need anything else.

Best regards,
Sheilanda Bain
952-688-2873

Jillian Barden May 15, 2025 at 09:29

Hi Sheilanda,

I will put those holds in place for you now. What would you like the end dates to be for each unit? They do not have to be the same dates. there is a four week minimum for each unit.

Also, the legislative hearing office reached out and let me know you requested a hearing and asked me to enter a file for you. I will enter the file in today. Your hearing will be July 10 at 10am.

Jillian

Sheilanda Bain May 15, 2025 at 11:46

Thank you, Jillian. Am I able to extend if needed? If so, I'd like to do the 4 week hold.

Jillian Barden May 15, 2025 at 12:43

Hi Sheilanda,

Yes, you are able to extend. We need at least 2 weeks notice to enter in the extension. I will set up both units to have a hold starting May 21 - June 11. This means regular service would start back up on June 18. does this work for you?

Jillian

Sheilanda Bain May 15, 2025 at 15:12

Yes, that sounds good. Thanks again!

Sheilanda Bain May 27, 2025 at 22:44

Hi Jillian,

I'd like to extend the service hold an additional two weeks which I believe would be through 6/25/25. Can I do that with you again?

Thank you,
Sheilanda Bain
952-688-2873

Jillian Barden May 28, 2025 at 09:59

Hi Sheilanda

Sure, I can adjust your service hold for you. I now have July 2 as your first collection day. Let me know if that changes again

Have a great day

Jillian

Sheilanda Bain May 28, 2025 at 10:00

Perfect. Thank you, Jillian!

Jillian Barden May 29, 2025 at 12:26

Sheilanda

I have a few quick questions, did you happen to get ahold of the title company to get the July - September bill resolved?

Do you plan on attending the legislative hearing in person or by phone? If you plan on doing it by phone, we will call you on July 10 to do the hearing.

Jillian

Sheilanda Bain May 30, 2025 at 09:57

Hi Jillian,

Yes, I am working on getting the title company to resolve the July-Sept bill as well as the May 10-20 rubbish clean up bill from the previous owner.

Attending the hearing by phone would be greatly appreciated!

Thank you,
Sheilanda