

#1436664 SERVICE HOLD - UDRF - 1878 Roblyn Ave, Unit 2 - 4/1/2025

Submitted October 16, 2025 at 10:04 AM
Received via Web form
Requester Jan Petty <ahmawoman@gmail.com>

CCs

Jillian Barden <jillian.barden@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Recycling	Jillian Barden

Location	Is this a repeat report?	Other Telephone
1878 Roblyn Ave	No	9523808515

Start Date - first collection day with no service
2025-04-01

Start Date - first collection day with no service (temporary service hold)
2025-10-01

End Date - last collection day with no service, will start up again on next collection day	Other Name
2026-03-31	Jan (Petty) Weber

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.

Yes

How many units will be unoccupied?	Do you need an interpreter?
Three Units	No

Service Hold Request Type	Is this property currently for sale?
Unoccupied Dwelling Registration - over 26 weeks	No

Please select the reason you are contacting the solid waste team
Service Hold

Please select the reason for this Unoccupied Dwelling Request	Property owner or tenant?
Vacant Home	Property owner

What size cart do you have?	Total time spent (sec)	Time spent last update (sec)
Small (35 gallons) - EVERY OTHER WEEK (garbage only)	18686	8

Intent	Intent confidence	Language	Language confidence
Misc::Feedback::Negative service feedback	Low	English	High

Sentiment **Sentiment confidence**
Neutral High

Jan Petty October 16, 2025 at 10:04 AM

No rental units occupied for over 20 years.

Owner is often gone due to hospitalizations/ illness.

Lydia Kopf October 16, 2025 at 4:39 PM

Jan,

Thank you for contacting the City of Saint Paul to register the address 1878 Roblyn Ave as an unoccupied dwelling due to it being vacant. Your request has been received and a hold on garbage collection services will be backdated to 2025-04-01.

Please have your family set out the one garbage cart and the three recycling carts before Monday 10/ 20 at 6 AM. Our crew will come pick them up.

Your Quarter 2 bill for two carts will be removed and you can disregard the Quarter 3 bill if it arrives in the mail.

If you'd like to inquire with Ramsey County about changing your tax classification from a 3-unit dwelling to a single-family home, you can contact the recorder's office:

- **Website:** <https://www.ramseycountymn.gov/residents/property-home/records/recorders-office>
- **Email:** AskCountyRecorder@co.ramsey.mn.us
- **Phone:** [651-266-2050](tel:651-266-2050)

If you'd like to inquire about registering for a vacant building status, you can visit the page below.

Vacant Building Registration: <https://www.stpaul.gov/departments/safety-inspections/rent-buy-sell-property/vacant-buildings/vacant-building-program>

Thank you,

Lydia

Garbage Program Supervisor
City of Saint Paul
Public Works - Solid Waste
651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage

Lydia Kopf October 16, 2025 at 4:42 PM

Internal note

[Jillian Barden](#) -- PO placed UDRF with previous hauler and it was not carried over. She is hospitalized indefinitely. It is listed as a triplex, but she said that they aren't actually separate units, so I gave her info on changing the status. I entered this adjustment on the Q2 & Q3 billing spreadsheets. Can you please process the UDRF and

place the request to remove the carts? If unable to place job by this coming Monday, please notify PO to set out the following week. Thanks!

Jan Petty October 16, 2025 at 4:56 PM

Lydia,

Thanks for your time and assistance this AM on the call and the email.

Do I need to do a backorder about recycling or how do I remove that billing for 3 units? Is Recycling collection billed on my property taxes? Do I need to petition for that cost removal, and as I finally got together funds to pay the taxes on the 15th, is there a reimbursement possible if it covers Recycling collection going forward?

The vacant bldg registration sounds like it may have negative consequences for my property that may diminish the future sale. The property is Not in lessened shape that requires the city of St Paul to have safety inspectors, it is my unfortunate body that has the structural damage.

I wonder if there is a person in particular with the city that I could discuss those options with regarding that categorization?

Again, I am grateful for your gracious help and sensitivity to my medical limitations.

Gratefully,
Jan (Petty) Weber

Lydia Kopf October 17, 2025 at 7:58 AM

Jan,

There is no bill for recycling like there is for garbage service, so there is nothing to remove or reduce. For both garbage and recycling, there is a small annual assessment that is applied directly to your property taxes. This fee cannot be removed as it helps cover the costs for carts, program administration, and public education, not collection service.

I am not sure who best to contact at the city to discuss the land use/dwelling status of the property and what would be most beneficial. There is a County Tax Office specifically dedicated to property value which may be helpful. See below for contact information:

- Phone: 651-266-2131
- Email: AskCountyAssessor@co.ramsey.mn.us

Thank you,

Lydia

Garbage Program Supervisor
City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Jan Petty October 17, 2025 at 9:32 AM

Lydia,

If there is no charge for recycling collection, I wonder if I should retain one of the blue carts?

The medical equipment and at times orders of medication come in cardboard boxes which my family could place in the blue cart, if there is already a charge on my property taxes, but no collection charge.

Thank you for the additional information.

Jan

Jan Petty October 21, 2025 at 12:32 PM

Lydia,

No carts were removed yesterday, the day of recycle/ garbage pick up in my neighborhood.

We had discussed the carts being collected so I am sharing information.

Jan

Jillian Barden October 23, 2025 at 8:45 AM

Hi Jan

We have the cart removals scheduled for next week, and I have adjusted it so they leave one blue cart there for recycling.

Let us know if you have any other questions

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Jan Petty October 23, 2025 at 9:51 AM

Jill,

Thank you

Jan

Jan Petty October 27, 2025 at 5:32 PM

Jillian,

My neighbor texted me to inform me that today the garbage cart was removed and that they removed all THREE recycle carts, instead of 2. As you stated that they would remove only 2 carts, are they bringing back the previous one?

Thanks
Jan

Jillian Barden October 28, 2025 at 11:32 AM

Hi Jan

I am sorry they took all three recycling carts. I can have them bring one back. I will set up a ticket now and it should be returned in a couple days. We apologize for the inconvenience.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Jan Petty March 5, 2026 at 4:54 PM

Lydia,

I am writing as you stated that there will not be a garbage charge as of no service to the 1878 Roblyn Ave property. You added that I may get a bill as of bureaucracy, but that it has been dealt with paperwork wise so not to take the following bill of \$58.47 as necessary to pay.

I received the bill you said may come as of the time required for the system to resolve the waived fee and ignored it as you directed.

Today, I received a statement clarifying that this \$58.47, that you said was waived is now added to my property taxes.

As you had stated that I was not responsible for this amount, would you please follow up so that I am not still held responsible for this waived amount?

This garbage charge was a routine charge, not based on service so you clarified it was not to be charged. I would rather not have to have this dispute become a problem, as it was not to be my responsibility.

Thank you

Assessment # 260134 Property ID 33 29 23 34 0040. Public Hearing Notice

Jan (Petty) Weber

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