

#1677490 1014 EUCLID ST - 55106 - Delivery Garbage Cart - 96

Submitted		Received via		Requester	
February 25, 2026 at 11:04 AM		Inbound phone		Antonio Burns <antonioburns30@yahoo.com>	
Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	-

Latitude/Longitude	Location	Is this a repeat report?	Other Telephone
-93.05745,44.95488	1014 Euclid St, St. Paul, Minnesota, 55106	No	16128074473

Other Name	Cart Request Type	.
Antonio Burns	Deliver Cart	complete

Please select the reason you are contacting the solid waste team	Which cart?
Carts: Missing, Damaged, Size Change, Extra Cart	Garbage Cart

Why do you need a new cart?	Did the cart go missing on your collection day?	Property owner or tenant?
Cart went missing	Unsure	Property owner

What size cart would you like delivered?	Needs Adjustment
Large (96 gallons) - WEEKLY	Yes

Summarize the Issue	Scheduled Date	Total time spent (sec)
Garbage cart went missing - deliver a 96 replacement.	2026-02-26	521

Time spent last update (sec)
8

Sophia Yang February 25, 2026 at 11:04 AM
Call from: +1 (612) 807-4473
Call to: +1 (651) 372-8578
Time of call: February 25, 2026 at 5:03:34 PM UTC
Answered by: Sophia Yang

Internal note

Sophia Yang February 25, 2026 at 11:11 AM
Delivery Garbage Cart - 96- Cart went missing.

Internal note

Sophia Yang February 25, 2026 at 11:14 AM
Inbound call from +1 (612) 807-4473
Call Details:

Call from: +1 (612) 807-4473
Call to: +1 (651) 372-8578
Time of call: 2026-02-25 17:03:34 UTC
Location: Minneapolis, Minnesota, United States

Internal note

Answered by: Sophia Yang

Length of phone call: 11 minutes, 22 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA23e634c6d365cc2bea87bfc8b02e1036/twilio/call/recording>

Zuper Admin February 25, 2026 at 12:43 PM

Internal note

Added from Zuper by Nick Larson

Support software by Zendesk