1912 Upper Afton Rd - YW Service Verification

Email side conversation - #1453249 1912 Upper Afton Rd - Q2 2025 Assessment Inquiry - YW

Created at	Author	Status
October 30, 2025 at 16:24	Jillian Barden	Open

Participants
Jillian Barden, Greg Revering, Alyssa Pearl - FCC, Sheelah Vang - FCC

Jillian Barden via Support October 30, 2025 at 16:24
To: Sheelah Vang - FCC, Alyssa Pearl - FCC
CC: Greg Revering [greg.revering@fccenvironmental.com]

Hello

Can you verify if this property had any YW pickups in April May or June (or any at all this year?) The PO wants to dispute the charges at a hearing

PID: 022822240085

Thank you

Jillian

Alyssa Pearl - FCC via email October 31, 2025 at 05:57
To: Jillian Barden, Sheelah Vang - FCC
CC: Greg Revering [greg.revering@fccenvironmental.com]

We attempt collection every week on our Wednesday YW routes. I have many photos from drivers showing they do have a YW cart, but it is not out every week. It is up next to their front door. Here is one for reference:

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Jillian Barden via Support November 4, 2025 at 10:43
To: Alyssa Pearl - FCC, Sheelah Vang - FCC
CC: Greg Revering [greg.revering@fccenvironmental.com]

Has the cart never been out, or do they occasionally use it?

Alyssa Pearl - FCC via email November 4, 2025 at 11:08
To: Jillian Barden, Sheelah Vang - FCC
CC: Greg Revering [greg.revering@fccenvironmental.com]

I would think it's safe to say they never use it, according to our drivers reporting it hasn't been out all of July, August, September, and October. I show that the driver "completed" service a couple times in June but I can't be sure if the driver was correctly reporting exceptions at that point.

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