

## #1077158 1709 Scheffer Ave - Q4 Assessment Inquiry

Submitted Received via Requester

April 16, 2025 at 12:56 Phone call (inbound) Andrew S Busteed

Status categoryTicket statusTypePriorityGroupAssigneeSolvedSolvedQuestionNormalPW - GarbageJillian Barden

Latitude/Longitude Location Is this a repeat report?

-93.17257,44.92172 1709 Scheffer Ave, Saint Paul, Minnesota, 55116 No

Other Telephone Property Type Do you need an interpreter?

16516905138 SUD No

Please select the reason you are contacting the solid waste team

Billing or Assessments

Billing Quarter Billing Year

Quarter 3 (July 1 – September 30), Quarter 4 (October 1 - December 31) 2024

What is your billing or assessment question?

Current Bill Inquiry

Susan Anderson April 16, 2025 at 12:56

Internal note

Call from: +1 (651) 690-5138 Call to: +1 (651) 413-6624

Time of call: April 16, 2025 at 5:56:02 PM UTC

Answered by: Susan Anderson

Susan Anderson April 16, 2025 at 12:57

Internal note

Consultation call

Initiated by: Susan Anderson Received by: Jillian Barden

Jillian Barden April 16, 2025 at 12:57

Internal note

Call transferred. From: Susan Anderson To: Jillian Barden

Jillian Barden April 16, 2025 at 13:06

Internal note

Inbound call from +1 (651) 690-5138

Call Details

Call from: +1 (651) 690-5138 Call to: +1 (651) 413-6624

Time of call: 2025-04-16 17:56:02 UTC

Location: Twin cities amf, Minnesota, United States

Answered by: Jillian Barden

Length of phone call: 10 minutes, 2 seconds

Jillian Barden April 16, 2025 at 13:38

Internal note

CG2502A1 Delinquent Garbage Bill October to December 2024 1/16/2025 1 \$71.84

PO called in. I explained the assessment process to him, and he will pay Q4 soon

Support Software by **Zendesk**