

#1841342 924 Iglehart Ave - Q4 2025 Billing Inquiry - Trash Bags

Submitted May 26, 2026 at 3:14 PM **Received via** Side conversation **Requester** Dan Krocheski - ADZ Urban Rentals LLC <adzurbanrentalsllc@gmail.com>

Status category Solved **Ticket status** Solved **Type** Question **Priority** Normal **Group** PW - Garbage **Assignee** Jillian Barden

Latitude/Longitude -93.13928,44.94928 **Location** 924 Iglehart Ave, St. Paul, Minnesota, 55104 **Is this a repeat report?** No **Other Telephone** 16127036093 **Other Name** Dan Krocheski **Ward** Ward 1

Do you need an interpreter? No **Please select the reason you are contacting the solid waste team** Billing or Assessments **Billing Year** 2025

What is your billing or assessment question? Extra Charges on My Bill **What were you charged for?** Garbage Bags **Total time spent (sec)** 315 **Time spent last update (sec)** 178

Intent Billing::Wrong charge::Incorrect amount charged **Intent confidence** High **Language** English **Language confidence** High **Sentiment** Neutral **Sentiment confidence** High

Billing Quarter

Quarter 4 (October 1 - December 31)

Jillian Barden May 26, 2026 at 3:14 PM

Bag inquiry

Jillian Barden May 26, 2026 at 3:35 PM

Hello Dan,

Thank you for reaching out to the city of Saint Paul about your garbage bill. Our records indicate you had extra bags out on Nov 6, Nov 13, and Dec 11, which resulted in the charges you see on your invoice. Extra bags are \$4.25 each, plus taxes and fees. If garbage bags are present in or next to your cart, it is not possible for us to remove the charges. If you believe there was an error, please respond to this email.

**Please note extra bag fees are applied whenever the lid is open by six inches or more; and large overages or oversized bags will count as more than one bag.

The hauler stated we can remove one bag charge from the Nov 13 pickup, so I will also recommend reducing the invoice further, by \$5.51

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101

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