#1476545 645 Saratoga St S - Q2 2025 Assessment Inquiry - YW

Submitted	Received via	Requester
November 7, 2025 at 15:19	Web Form	Claire Hoyum <clairehoyum@comcast.net>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Re-opened	Question	Normal	PW - Recycling	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.16471,44.92207	645 Saratoga St S, St. Paul, Minnesota, 55116	No

Other Telephone	Property ID Number	Billing period for Delinquent Garbage Bill Assessment
6513357159	102823330053	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
119.06	250500	11:00

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Other Name
PO did not utilize Yard Waste Service in 2025.	11/20/2025	Claire Hoyum

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
No

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
April 7 - November 30

Staff Comments
PO billed for YW sub but did not have cart. Contacted us after the time to adjust without a hearing had passed. Staff recommends removing assessment.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Do you need an interpreter?
12/17/2025	Yes	No

Project Number	Service Level	Please select the reason you are contacting the solid waste team
YW25Q2B1	Yard Waste	Billing or Assessments

Billing Year	What is your billing or assessment question?	What were you charged for?
2025	Yard Waste Billing Issue	Other Items

Total time spent (sec)	Time spent last update (sec)	Intent
631	398	Billing::Wrong charge::Incorrect amount charged

Intent confidence	Language	Language confidence	Sentiment	Sentiment confidence
Medium	English	High	Negative	High

Billing Quarter	Hauler
Multiple Quarters	FCC

Claire Hoyum November 7, 2025 at 15:19

I have been billed and have received an assessment notice for a 2025 annual yard waste subscription. I did have a subscription in 2024, but at the end of the season, the garbage folks removed my bin and did not return it in the spring. I have not received any yard waste services in 2025.

My bill is for $119.06.

Megan Beuthien November 10, 2025 at 09:03

Hello Claire,

Thank you for notifying us about a potential discrepancy in your garbage bill.

I have forwarded your question to our billing specialist and she will get back to you with a resolution within a week.

Thank you,

Megan

City of Saint Paul
Public Works - Solid Waste
651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage

Jillian Barden November 10, 2025 at 12:49

Hello Claire

Thank you for reaching out to the city of Saint Paul about your Yard Waste bill. The time to remove the charges without a legislative hearing has passed. This means I have to create a file and present it at the legislative hearing on November 20. You are not required to attend, as I believe I have enough information to recommend removal. However, I cannot promise or guarantee the outcome.

I have reached out to FCC Environmental and they have confirmed you did not have a cart and even though you were on the route for Yard Waste collection, they did not collect from your property. I will let you know the outcome of the legislative hearing after the hearing.

Let me know if you have any other questions

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

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