

Mai Vang

From: Dn MN <dj4892144@gmail.com>
Sent: Thursday, January 2, 2025 11:16 AM
To: *CI-StPaul_LegislativeHearings; *CI-StPaul_Garbage; #CI-StPaul_Ward2
Subject: Marcia Moermond
Attachments: VoiceMail_2025-01-02_10-04-46.amr

Some people who received this message don't often get email from dj4892144@gmail.com. [Learn why this is important](#)

Good morning,

Here is the message I just received from Marcia Moermond. Crip notes below:

"This is Marcia Moermond I am calling about your appeals special assessment for 652 Iglehart... its a little "confusing" as there is no pending assessment or another related to this that was in question" "I'm not thinking we have anything to discuss" "If you have any concerns about that we'll hear them" "no appeal(notice the voice inflection) because NO ASSESSMENT" "what we do is assessment appeals" "reach out to public works....what's your number.... Jillian...?"

The reason I requested an appeal on what was assessed is; you have taken so much of my time these last 6 months I want to take your time, as I am paying for it, and share again the complete dysfunction that is organized trash. Fully aware the assessments have been taken care of but it has taken charged emails and emotion.

This process was always predicated on a false narrative, and forced on the constituents, and when they fought back the city said things like "We have to pay no matter what" on the referendum vote yes and vote no for those of us who were around at that time. The League of Women voters still has the debate on this subject. Check it out then measure the projection of what the benefits were to be.

Since that fateful day I have had the displeasure of not having a choice in my garbage vendor, something that for over 20 years I never thought about, but now is front and center because of bureaucracy. The onboarding of the program had assessments flying around wasting taxpayer money when in my case all were mismanagement of billing not non-payment. I remember going down to Public Works and believing his name was Chris Swanson and he looked like a deer in headlights actually felt sorry for him.

Then 2 years ago I noticed 2 properties have the wrong size containers and that I have been over paying for probably a year and that process to get relief on monies paid but not owed was too somewhat a circus.

Now you have a July 23rd payment, by accident 2 payments on one address, that started off a chain of events that has once again shown that this forced process(remember parking meters on Grand) is very flawed.

Sense the August 16th email that clearly stated the error and clearly had Republic say "All Good" this has been an example of what not to do. One of the most mind boggling things was when I went down to Public Works, on a Friday at 10am, and there was one person in there. He quickly showed me over to Finance where I was surprised to see on the door of the St Paul City Finance Department that they have not been in the office sense 9/16/2022 on Fridays. That is always good to kick a constituent out of one department to another and not even have it available to speak to.

All the documentation of this process is on your servers and in your call recording software. This completes this episode but as I read in the paper just today we will be in store for more fun and surprises as they have already begun with <https://fccenvironmental.com/>.

So here are my concerns now you have heard them can't wait for 2025!

Thanks
Dan