

#1752889 SERVICE HOLD - UDRF - 700 Stryker Ave, One Unit - 04/01/2026 - Vacant

Submitted	Received via	Requester			
April 6, 2026 at 9:29 AM	Side conversation	Dana Nekambuza <houseofconversion@gmail.com>			
Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - SW&R Program Supervisors & Specialists	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Start Date - first collection day with no service		
-93.08785,44.92486	700 Stryker Ave, #UPPER, St. Paul, Minnesota, 55107	No	2026-04-14		
How many units will be unoccupied?	Ward	Date of Missed Collection	Service Hold Request Type		
One Unit	Ward 2	2026-04-07	Unoccupied Dwelling Registration - over 26 weeks open_-_new_job		
Please select the reason you are contacting the solid waste team		Which service was missed?			
Service Hold		Garbage			
Please select the reason for this Unoccupied Dwelling Request		Property owner or tenant?	What size cart do you have?	Total time spent (sec)	
Vacant Home		Property owner	Medium (64 gallons)	1158	
Time spent last update (sec)					
143					

Megan Beuthien April 6, 2026 at 9:29 AM

cart sharing

From: Megan Beuthien (City of Saint Paul) <support@saintpaul.zendesk.com>

Date: Mon, Apr 6, 2026 at 9:28 am

Spoke to PO regarding no collection since September 2025, confirmed collection days and service location.

Sending ticket to billing manager for potential credit of no service since 9/2025.

Sending ticket to cart specialist as PO states there is only one 35 gallon at property - add cart sharing ticket as well. Please remove 64 gal from records.

Creating zuper jobs for haulers to confirm collection will occur moving forward - emailed greg for STP routes & created 'make sure' job for eureka

Megan Beuthien April 6, 2026 at 9:33 AM

Hello House,

Thank you for contacting the City of Saint Paul to register One Unit at the address 700 Stryker Ave, 55107 as an unoccupied dwelling due to Vacant Home. Your request has been received and a hold on garbage collection services will begin on 2026-04-14.

Notice, all mailed communication will be sent to the address of the owner listed on the property taxes.

A staff member will follow-up with you if any additional information is needed to process your request. For more details about service holds, visit our webpage stpaul.gov/servicehold.

Thank you,

Megan

City of Saint Paul
Public Works - Solid Waste
651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage

Megan Beuthien April 6, 2026 at 9:35 AM

Internal note

Ticket intended for cart sharing, UDRF hold made most sense for PO recordkeeping/email. Either would be applicable, see notes above.

No cart to remove - PO only has one 35 gallon at property.

Jillian Barden April 8, 2026 at 4:20 PM

Internal note

Removed the 64 gal cart from the Q2 bill for now. Asked PW Supervisor to have crew verify carts in a different ticket [#1752819](#)

Jillian Barden April 20, 2026 at 9:57 AM

Internal note

Outbound call to +1 (763) 722-0427

Call Details:

Call from: +1 (651) 413-6624

Call to: +1 (763) 722-0427

Time of call: 2026-04-20 14:55:53 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 7 seconds

Listen to the recording: <https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA8b3845852ee348fb95b0c3ff962079e7/twilio/recording>

Jillian Barden April 20, 2026 at 10:10 AM

Internal note

Left message. looking for to talk to PO to determine what to remove at hearing. Please transfer if she calls back

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