



Legislation Text

File #: RLH TA 22-343, **Version:** 2

Ratifying the Appealed Special Tax Assessment for property at 473 HOWELL STREET SOUTH. (File No. CG2203A1, Assessment No. 220109)

Date of LH: 10/6/2022

Time of LH: 9:00 AM

Date of CPH: 11/16/2022

Postcard Returned by: Lorraine Fenner

Cost: \$321.24

Hauling Service(s) Provided: Unpaid Garbage Bill; April 1 - June 30

Type of Order/Fee: Trash Hauling

Billing Time Period: Quarter 2 (April - June) 2022

Invoice Date(s): April 1 - June 30

Garbage Hauler: Waste Management

Returned Mail/Notice Concerns?:

Stated Reason for Appeal (if given): Property owner stated that they made multiple efforts with Waste Management to pay Quarter 2 2022 bill paid. They initially tried to pay their bill online, but the system was down. They then called the customer service line to try to pay bill and a customer service agent was supposed to call them back within 24 hours to assist them. However they never received a call back. Therefore, due to multiple attempts to pay their Q2 2022 bill, the property owner does not feel that they should have to pay any assessed late fees.

Staff Comments: Hauler records show that the property owner did call Waste Management on 6/2/2022 to pay their invoice. Notes on the call indicate the customer service representative had approved waiving the late charge but that the phone call ended before they could follow through on the request. Therefore, staff recommends removing the total amount of \$41.88 in late fees from the assessment. This would reduce the assessment to \$279.36.

WHEREAS, the Office of Financial Services Real Estate Section has attached to this Council File both a report of completion outlining the costs and fees associated with Collection of Delinquent Garbage Bills for services during April to June 2022. (File No. CG2203A1, Assessment No. 220109) and the assessment roll including all properties for which these assessments are proposed for Council ratification; and

WHEREAS, the City Council's Legislative Hearing Officer has reviewed an appeal of this assessment and developed a recommendation for the City Council with respect to this assessment; and

WHEREAS, a public hearing having been conducted for the above improvement, and said assessment having been further considered by the Council and having been considered financially satisfactory; Now, Therefore, Be It

RESOLVED, that pursuant to Chapter 14 of the Saint Paul City Charter, said assessment is hereby ratified and reduced from \$321.24 to \$279.36.