



Legislation Text

File #: RLH TA 22-174, **Version:** 2

Deleting the Appealed Special Tax Assessment for property at 858 STICKNEY STREET. (File No. CG2201A1, Assessment No. 220100)

Date of LH: 4/7/2022; 5/3/2022

Time of LH: 3:00 PM

Date of CPH: 5/25/2022

Postcard Returned by: Eman Youssef Khalil

Cost: \$14.85

Hauling Service(s) Provided: Unpaid Garbage Bill; October 1 - December 31

Type of Order/Fee: Trash Hauling

Billing Time Period: Quarter 4 (October - December) 2021

Invoice Date(s): October 1 - December 31

Garbage Hauler: Highland Sanitation

Returned Mail/Notice Concerns?:

Stated Reason for Appeal (if given): Property owner stated that they never received the invoice at their current billing address of 1320 9th Ave S. By the time they were able to resolve the issue and ensure that the account had the correct mailing address, it was January 27. Therefore they paid the Quarter 4 2021 assessment to the City of Saint Paul via paypal. Therefore they do not feel as though they should have to pay the assessment.

Staff Comments: Hauler records show that the reason for the invoices not being sent to the incorrect address was due to the customer service representative accidentally copying the service address over the billing address on the account. The property owner called the hauler on 1/27/2022 to notify them that they had never received their Quarter 4 2021 invoice. Following this complaint, the hauler updated the mailing address and sent a copy of the current Q1 2022 invoice. However, since the property owner would have not received any invoices or notices of nonpayment during the Quarter 4 2021 the hauler recommended that we remove that assessed late fees of \$14.85. Therefore, staff recommends removing the assessment. Staff would like to note that a payment was sent to the City of Saint Paul assessment office for the Q4 2021 assessment but that it was only a partial payment and as a result left a balance of \$14.85 which would cover the total late fees added to the account

WHEREAS, the Office of Financial Services Real Estate Section has attached to this Council File both a report of completion outlining the costs and fees associated with Collection of Delinquent Garbage Bills for services during October to December 2021. (File No. CG2201A1, Assessment No. 220100) and the assessment roll including all properties for which these assessments are proposed for Council ratification; and

WHEREAS, the City Council's Legislative Hearing Officer has reviewed an appeal of this assessment and developed a recommendation for the City Council with respect to this assessment; and

WHEREAS, a public hearing having been conducted for the above improvement, and said assessment having been further considered by the Council and having been considered financially satisfactory; Now, Therefore, Be It

RESOLVED, that pursuant to Chapter 14 of the Saint Paul City Charter, said assessment is hereby deleted.