



Legislation Text

File #: RLH TA 21-431, **Version:** 2

Ratifying the Appealed Special Tax Assessment for property at 1501 ELEANOR AVENUE. (File No. CG2103A1, Assessment No. 210110)

Date of LH: 10/07/2021; 10/14/2021

Time of LH: 9:00 AM

Date of CPH: 11/17/2021

Postcard Returned by: Rebekah Levreau

Cost: \$217.58

Hauling Service(s) Provided: Unpaid Garbage bill; April 1 - June 30 2021 Service Period

Type of Order/Fee: Trash Hauling

Billing Time Period: Quarter 2 (April - June) 2021

Invoice Date(s): April 1 - June 30

Garbage Hauler: Advanced Disposal

Returned Mail/Notice Concerns?:

Stated Reason for Appeal (if given): Property owner purchased property in January 2021. They have been trying to access their online account in order to set up billing. However, to get into their online account, they stated that they need to have the following three different number 1) account 2) site 3) invoice. They stated that they have never received any of these numbers from Advanced. They have called Advanced numerous times to get these numbers. However, each time they have called, the CSR have provided numbers that don't work to access their online account. In addition, they have not received an invoice since they purchased the property. They did try to pay their Q2 2021 invoice in May but it appears as though the payment was not taken out of their account. Therefore they feel as though they should have to pay late fees for an invoice that they never received.

Staff Comments: Hauler records confirm that there were issues with the account. They have set up a new one with the property owner. In addition, staff noted that the hauler combined the Quarter 1 2021 delinquent invoice amount (\$116.38) with the Quarter 2 2021 delinquent invoice amount (\$101.20) in the Quarter 2 2021 assessment roll sent to the city. As the deadline for submitting Quarter 1 2021 delinquent invoices to the city was April 5, 2021, this action is not currently permitted under the current contract. Due to this and the errors with the initial account, staff recommends removing the assessment in full.

WHEREAS, the Office of Financial Services Real Estate Section has attached to this Council File both a report of completion outlining the costs and fees associated with Collection of Delinquent Garbage Bills for services during April to June 2021. (File No. CG2103A1, Assessment No. 210110) and the assessment roll including all properties for which these assessments are proposed for Council ratification; and

WHEREAS, the City Council's Legislative Hearing Officer has reviewed an appeal of this assessment and developed a recommendation for the City Council with respect to this assessment; and

WHEREAS, a public hearing having been conducted for the above improvement, and said assessment having been further considered by the Council and having been considered financially satisfactory; Now, Therefore, Be It

RESOLVED, that pursuant to Chapter 14 of the Saint Paul City Charter, said assessment is hereby ratified and

reduced from \$217.58 to \$101.20