



Legislation Text

File #: RLH TA 20-219, **Version:** 2

Ratifying the Appealed Special Tax Assessment for property at 658-660 THOMAS AVENUE. (File No. CG1904E3-1, Assessment No. 200170)

Date of LH: 02/6/20, 4/2/20; 4/23/20

Time of LH: 9:00 AM

Date of CPH: 3/25/20; 6/3/2020

Postcard Returned by: Vivian Kang

Cost: \$ 57.95

Hauling Service(s) Provided: Garbage Service July 1 - Sept 30, 2019

Garbage Hauler: Republic Services

Type of Order/Fee: Garbage Hauling

Billing Time Period: 3rd Quarter 2019 (July 1 - September 30, 2019)

Invoice Date(s): July 1 - September 30, 2019

Returned Mail/Notice Concerns?:

Stated Reason for Appeal (if given): We have had 2 x 32gal container, pickup every 2 weeks service for 660 Thomas Ave for a long time. This service was around \$91 every 3months. The Republic services changed our service to 2 x 32gal container, pickup every week without our request and significantly increased price to \$141.68. I spoke to a customer representative and she referred me to their consultant. The consultant confirmed that they never received my request to increase service and \$91 should be the correct price. She advised me to pay the regular pricing I used to pay and said she will credit the difference to our account. So, I made the same full amount of \$91.29 by the due date, 7/25 (the payment got reflected as 7/26 after the certain time on 7/25). Please help dispute this incorrect charge of \$57.95

Staff Comments: Staff confirmed that the property owner had been receiving service for two 35-gallon carts with weekly pick up since Quarter 1 2018. Therefore, their level of service had not changed when the invoice was sent out for Quarter 3 2019. The Quarter 3 2019 invoice of \$140.68 for two 32-gallon carts with every week pick up was correct. The resident had simply been undercharged for their level of service during Quarter 1 2019 and Quarter 2 2019. When the resident paid their Q3 2019 bill, they only paid \$91.29. Therefore, the assessment of \$57.95 represents the amount still owed for the total invoice (\$49.39) plus additional late fees of \$8.56. It is important to note that staff received confirmation from the hauler that the property did call on 07/26/2019 to request that the level of service be reduced from two 32-gallon carts with every week pick up to two 35-gallon carts with every other week pick up. The hauler did issue a credit of \$19.00 to account for the difference in pricing between two 35-gallon containers with every week pick up and two 35-gallon containers with every other week pick up. Therefore, staff recommends approving the assessment.

WHEREAS, the Office of Financial Services Real Estate Section has attached to this Council File both a report of completion outlining the costs and fees associated with Collection of Delinquent Garbage Bills for services during July to September 2019. (File No. CG1904E3-1, Assessment No. 200170) and the assessment roll including all properties for which these assessments are proposed for Council ratification; and

WHEREAS, the City Council's Legislative Hearing Officer has reviewed an appeal of this assessment and developed a recommendation for the City Council with respect to this assessment; and

WHEREAS, a public hearing having been conducted for the above improvement, and said assessment having

been further considered by the Council and having been considered financially satisfactory; Now, Therefore,
Be It

RESOLVED, that pursuant to Chapter 14 of the Saint Paul City Charter, said assessment is hereby ratified and reduced to \$30.