



Legislation Text

File #: RES 20-210, **Version:** 1

Authorizing library officials to hold a Customer Service Improvement Day and a Staff Training and Development Day in 2020

WHEREAS, the Saint Paul Public Library will conduct a Customer Service Improvement Day in April 2020 at a cost not to exceed \$3,000 and a Staff Training and Development Day in October or November 2020 at a cost not to exceed \$4,500. The funds will be used to pay for space rental, associated fees, refreshments, equipment, supplies and any speaker/trainer fees; and

WHEREAS, the Saint Paul Public Library has received donated monies from the Friends of the Saint Paul Library Perrie Jones Library Fund which will pay for the entire cost of the events; and

WHEREAS, the use of the monies for staff training and development provides a public benefit by enhancing the knowledge, skills and abilities of Library staff to improve customer service and better meet the rapidly changing needs of the communities they serve; now, therefore, be it

RESOLVED, that Library officials are authorized to undertake these events and remit the costs not to exceed \$7,500 to the proper parties.