

## City of Saint Paul

City Hall and Court House 15 West Kellogg Boulevard Phone: 651-266-8560

## **Legislation Text**

File #: RLH TA 19-777, Version: 2

Deleting the Appealed Special Tax Assessment for property at 2185 PRINCETON AVENUE. (File No. CG1903A3, Assessment No. 190123)

**Date of LH**: 10/3/2019 **Time of LH**: 10:30 AM **Date of CPH**: 11/13/2019

Postcard Returned by: John Mundschenk

Cost: \$5.12

Hauling Service(s) Provided: Garbage Late Fee Large Cart; Apr 1 - Jun 30 2019

Type of Order/Fee: Trash Hauling

**Billing Time Period**: 2<sup>nd</sup> Quarter of 2019 (Apr 1 - Jun 30)

Invoice Date(s):

Returned Mail/Notice Concerns?:

Stated Reason for Appeal (if given): Late charge was previously waived when I set-up direct payment last

Spring

**Staff Comments**: Staff listened to the recording of the conversation between the property owner and the Republic Services customer service representative. The customer service representative gave incorrect information to the property owner and stated that Republic Services had credited this late fee, when in reality, it had been turned over to the City for assessment. Staff has addressed this issue with Republic and has reminded them that they need to provide accurate information to their customers. Because the property owner was given incorrect information, staff recommends deleting the assessment. Staff has called and left a VM for the property owner on 10/2/19 to inform them that the assessment will be removed.

WHEREAS, the Office of Financial Services Real Estate Section has attached to this Council File both a report of completion outlining the costs and fees associated with Collection of Delinquent Garbage Bills for services during April to June 2019. (File No. CG1903A3, Assessment No. 190123) and the assessment roll including all properties for which these assessments are proposed for Council ratification; and

WHEREAS, the City Council's Legislative Hearing Officer has reviewed an appeal of this assessment and developed a recommendation for the City Council with respect to this assessment; and

WHEREAS, a public hearing having been conducted for the above improvement, and said assessment having been further considered by the Council and having been considered financially satisfactory; Now, Therefore, Be It

RESOLVED, that pursuant to Chapter 14 of the Saint Paul City Charter, said assessment is hereby deleted.