



Legislation Text

File #: RES 19-444, **Version:** 1

Pertaining to the adoption of a Leak Adjustment Policy to provide partial relief for customers who have experienced a high usage charge due to a catastrophic leak at a point beyond the water meter.

WHEREAS, the Board of Water Commissioners of the City of Saint Paul had selected from the committee of the whole three commissioners to serve on a subcommittee to consider the implementation of a policy that would allow relief to those customers that are confronted with extraordinarily large water charges due to a leak in plumbing downstream from the meter; and

WHEREAS, said subcommittee has developed a list of guidelines, limits, and requirements which would qualify a customer to apply for relief of a certain portion of their water charges ("Leak Adjustment Policy"); and

WHEREAS, said subcommittee recommends the funding of such relief be paid through a separate account to be funded by a portion of all other active water service charges; and

WHEREAS, staff has drafted a Leak Adjustment Policy which contains all the parameters developed by said subcommittee; and

WHEREAS, approval or denial of such applications is to be determined by the General Manager of Saint Paul Regional Water Services ("SPRWS' General Manager") or their designee; and

WHEREAS, the Board is willing to grant such relief as determined by SPRWS' General Manager to those customers that are eligible within the confines of the Leak Adjustment Policy; and

WHEREAS, the assistant city attorney has reviewed and approved said Policy as to form; now, therefore, be it

RESOLVED, that the Board of Water Commissioners of the City of Saint Paul does hereby approve the attached Leak Adjustment Policy governing how a customer may apply for relief of a portion of their water charges due to a leak in plumbing downstream of the meter; and, be it

FURTHER RESOLVED, that SPRWS' General Manager is hereby directed to appoint appropriate staff to report all such applications with a recommendation for approval or denial in a timely manner for consideration by SPRWS' General Manager; and, be it

FURTHER RESOLVED, that SPRWS' General Manager is hereby authorized to determine, on a case by case basis, whether any such application is approved or denied and thereby determining whether such relief is granted; and, be it

FURTHER RESOLVED, that the Finance Department of Saint Paul Regional Water Services is hereby directed to create, fund, and maintain a dedicated account from which payment of a certain portion of qualifying water service charges, as governed by the Leak Adjustment Policy, is to be made directly to each corresponding water service account.

