City of Saint Paul

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Legislation Details (With Text)

File #:	RES 20-210 **Version:** 1		
Type:	Resolution	**Status:**	Archived
		In control:	Library Board
		Final action:	2/5/2020
Title:	Authorizing library officials to hold a Customer Service Improvement Day and a Staff Training and Development Day in 2020		
Sponsors:	Jane L. Prince		
Indexes:			
Code sections:			
Attachments:	1. RES 20-210 Staff Day Fiscal Analysis 2020		

Date	Ver.	Action By	Action	Result
2/5/2020	1	Library Board	Adopted	Pass

Authorizing library officials to hold a Customer Service Improvement Day and a Staff Training and Development Day in 2020

WHEREAS, the Saint Paul Public Library will conduct a Customer Service Improvement Day in April 2020 at a cost not to exceed $3,000 and a Staff Training and Development Day in October or November 2020 at a cost not to exceed $4,500. The funds will be used to pay for space rental, associated fees, refreshments, equipment, supplies and any speaker/trainer fees; and
WHEREAS, the Saint Paul Public Library has received donated monies from the Friends of the Saint Paul Library Perrie Jones Library Fund which will pay for the entire cost of the events; and
WHEREAS, the use of the monies for staff training and development provides a public benefit by enhancing the knowledge, skills and abilities of Library staff to improve customer service and better meet the rapidly changing needs of the communities they serve; now, therefore, be it
RESOLVED, that Library officials are authorized to undertake these events and remit the costs not to exceed $7,500 to the proper parties.

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