



## Legislation Text

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**File #:** RES 22-893, **Version:** 1

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Authorizing an annual expenditure to implement safety, customer service and innovation related recognition program(s).

**WHEREAS**, Saint Paul Regional Water Services 2022 - 2024 Strategic Plan identified implementing a recognition program to celebrate and encourage efforts around safety, customer service, and innovation; and

**WHEREAS**, The Board of Water Commissioners approved Resolution No. 19-441 authorizing Saint Paul Regional Water Services General Manager to create and implement a plan and to expend \$5,000 per calendar year pursuant to said plan to develop and implement an employee recognition program to promote best practices around safety, security, customer service, and value-based processes; and

**WHEREAS**, Saint Paul Regional Water Services 2022 - 2024 Strategic Plan adds the development of innovation to those critical factors; and

**WHEREAS**, The Board wishes to recognize Saint Paul Regional Water Services employees who strictly observe safety policies and procedures, excel in customer service, and identify innovation ensuring the effective and efficient operation of Board-owned facilities, and improving the overall success of the utility; now, therefore, be it

**RESOLVED**, That the Board of Water Commissioners hereby authorizes Saint Paul Regional Water Services General Manager to create and implement a plan supporting critical factors identified in its 2022 -2024 Strategic Plan and to expend up to \$10,000 per calendar year pursuant to said plan and to provide recognition of employees who excel in the areas of safety, customer service, and innovation; and, be it

**FURTHER RESOLVED**, that Resolution 22-893 hereby replaces Resolution 19-441 in its entirety.