City of Saint Paul

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Legislation Details (With Text)

File #:	RES 18-336 **Version:** 1		
Type:	Resolution	**Status:**	Archived
		In control:	Library Board
		Final action:	3/7/2018
Title:	Authorizing library officials to hold a Customer Service Improvement Day and a Staff Training Day		
Sponsors:	Jane L. Prince		
Indexes:			
Code sections:			
Attachments:	1. RES 18-336 Staff Day Resolution Fiscal Analysis		

Date	Ver.	Action By	Action	Result

Authorizing library officials to hold a Customer Service Improvement Day and a Staff Training Day

WHEREAS, the Saint Paul Public Library will conduct a Customer Service Improvement Day, May 7, 2018 for the purpose of providing intensive staff training at a cost not to exceed $3,000.00. The $3,000.00 will pay for space rental, associated fees, light breakfast and coffee in the morning, lunch for staff, equipment, supplies and speaker fees associated with this training day; and

WHEREAS, the Saint Paul Public Library will hold an in-house training session, to be held at a location to be determined, October 8, 2018 at a cost to not exceed $4,500.00. The $4,500.00 will pay for space rental, associated fees, light breakfast and coffee in the morning, and lunch for staff, equipment, supplies, and speaker fees associated with this training day; and

WHEREAS, the Saint Paul Public Library has received donated monies from the Friends of the Library, Perrie Jones Library fund, which will pay the entire cost for the events; and

WHEREAS, use of the money for staff training provides a benefit to the public by ensuring that Library staff can better meet the rapidly changing needs of the communities they serve and improving customer service; now, therefore, be it

RESOLVED, that Library officials are authorized to undertake the staging of the events and remit the cost not to exceed $7,500 for the program to the proper parties.