



Legislation Details (With Text)

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Title: Authorizing library officials to hold a Customer Service Improvement Day and a Staff Day for training and recognition.

Sponsors:

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Attachments: 1. 2014-CSI-Staff Day fiscal analysis (2)

Date	Ver.	Action By	Action	Result
2/12/2014	1	City Council	Received and Filed	

Authorizing library officials to hold a Customer Service Improvement Day and a Staff Day for training and recognition.

Whereas the Saint Paul Public Library will conduct a Customer Service Improvement Day, May 8, 2014 for the purpose of providing intensive staff training, customer service improvement projects, and workshops at a cost not to exceed \$2500; and

WHEREAS, The Saint Paul Public Library will hold a staff recognition and in-house training session, to be held at a location to be determined on October 13, 2014 at a cost not to exceed \$5000; and

WHEREAS, The Saint Paul Public Library has received donated monies from the Friends of the Library, Perrie Jones Library Fund, which will pay the entire cost for the events; and

WHEREAS, The Saint Paul Public Library staff require regular and ongoing training better to meet the rapidly changing needs of the communities they serve and these sessions allows all staff to be present in one place; now, therefore, be it

ORDERED, that library officials are authorized and directed to undertake the staging of the events and remit the cost not to exceed \$7,500 for the program to the proper parties.