



City of Saint Paul

15 West Kellogg Blvd.
Saint Paul, MN 55102

Minutes - Final

Legislative Hearings

Marcia Moermond, Legislative Hearing Officer
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651-266-8585

Thursday, July 21, 2022

9:00 AM

Remote Hearing

- 4 RLH TA 22-276** Ratifying the Appealed Special Tax Assessment for property at 1609 SHERBURNE AVENUE. (File No.CG2202A3, Assessment No. 220107)

Sponsors: Thao

Reduce assessment from \$74.94 to \$20.

Carmen Guy, owner, appeared via phone

[Moermond gives background of appeals process]

Staff report by Clare Pillsbury: the former property owner stated they spoke with Waste Management who said the former owner had a temporary service hold at this time. We reached out to hauler and they show no records of temporary service hold on or before Quarter 1, 2022.

Guy: we sold the property and closed March 7. I have worked in customer service for years and I know they keep a record and I don't know why they can't find it. I called it and my wife was listening to the call and as of December 15 we were leaving the state and there would be no garbage. The house was vacant. I wanted to cancel, I was told I couldn't do that but I could put a service hold on it. I don't know why they didn't do that. It is frustrating. WE left town and moved to Florida December 15. This started January 1 and we weren't around and we hadn't removed the hold. WE told them the new owners were taking over the garbage. The third part of the bill is after we closed, so that's why we shouldn't be responsible for that part. Both my wife and I have an 800+ credit score and we pay our bills, I don't know if that matters. No stops made or garbage were picked up.

Moermond: if there is a service hold they shouldn't be billing for that time period. If you transacted the property March 7, what would the new owner's portion of the bill be. It would be about \$20 that is their responsibility. I'm going to recommend this is decreased to reflect a service hold during your ownership. So down to \$20.

Guy: ok.

Moermond: I'm sorry you had this trouble with them.

Guy: thank you.

Referred to the City Council due back on 8/17/2022