



City of Saint Paul

15 West Kellogg Blvd.
Saint Paul, MN 55102

Minutes - Final

Legislative Hearings

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651-266-8585

Thursday, July 9, 2020

9:00 AM

Via Telephone due to COVID-19 health pandemic

Special Tax Assessments

9:00 a.m. Hearings

- 1 RLH TA 20-391** Ratifying the Appealed Special Tax Assessment for property at 774 ASHLAND AVENUE. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Thao

Delete the assessment.

Marcia Moermond: This assessment is negligible and a little confusing.

Referred to the City Council due back on 8/26/2020

- 2 RLH TA 20-359** Ratifying the Appealed Special Tax Assessment for property at 113 FARRINGTON STREET. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Thao

Approve the assessment.

113 Farrington Street

Mark Voerding is on the phone line.

Marcia Moermond: You appealed a late fee for garbage hauling.

Voerding: I paid the hauler an additional fee. I just got a bill yesterday. I didn't look at it yet. I don't know if I got a credit.

Moermond: It's triggered a hearing. We are in a hearing now.

Voerding: I didn't get a notice of that.

Moermond: You should have. That should have been in a letter to you.

Voerding: I didn't see a date on it yet.

Moermond: Is it squared away with the hauler?

Clare Pillsbury: We received a letter from you. it was based on the invoice. I left you a voice mail. That is where the confusion is: it looked like you were contesting, but we were not able to make contact with you. You have the opportunity to contest at a Legislative Hearing. This is \$4.97. Singular problem to get it squared away with the hauler.

Voering: I just opened the bill. It's not recorded that I paid them. They received a payment, but it's not recorded. I should have gotten a credit.

Moermond: If you paid your 1st quarter, that would be a credit for your 2nd quarter, and not the 3rd quarter in the mail today. This is negligible. I'm inclined to delete and have you work with the hauler.

Voering: I'll send the City a check. I am waiting for the bill to see if it's credited.

Moermond: This goes to Council on August 26. You can send a check to Real Estate.

Voering: I think they're sitting on checks and not processing them and they can charge the extra fee.

Moermond: There is no extra fee. At the 90 days mark, it just goes to the City.

Voering: They are sitting on it to charge the late fee.

Moermond: For the 30 and 60 mark?

Voering: So, they can carry it over a day or 2 and get the late fee.

Chris Swanson: Do you know when you sent in the check? I'll see if they got it within a week or two.

Voering: Whole different issue.

Moermond: Connect with Swanson. This seems like an offline conversation.

Voering: I agree. I will send a check.

Referred to the City Council due back on 8/26/2020

3 RLH TA 20-377

Ratifying the Appealed Special Tax Assessment for property at 302 GOODHUE STREET. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Noecker

Delete the assessment.

302 Goodhue Street

Clare Pillsbury: This is a special tax assessment for \$114.34 for garbage service. The hauler is Waste Management. The property owner is saying that it was previously taken care of. The hauler confirmed there had been two accounts. The owner paid one of the accounts. They were able to identify that payment. They cancelled one of the accounts. There is only one account for the property going forward.

Marcia Moermond: Deleted.

Referred to the City Council due back on 8/26/2020

- 4 RLH TA 20-382** Ratifying the Appealed Special Tax Assessment for property at 1342 GOODRICH AVENUE. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Tolbert

Approve the assessment.

Referred to the City Council due back on 8/26/2020

- 5 RLH TA 20-384** Ratifying the Appealed Special Tax Assessment for property at 1562 GOODRICH AVENUE. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Tolbert

Delete the assessment.

Referred to the City Council due back on 8/26/2020

- 6 RLH TA 20-376** Ratifying the Appealed Special Tax Assessment for property at 547-549 GRAND HILL. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Noecker

Reduce from \$144 to \$134.56.

549 Grand Hill

(Note that there are 2 assessments: RLH TA 20-398, \$144; RLH TA 20-376, \$144)

Clare Pillsbury: Deleting RLH TA 20-376; keeping RLH TA 20-398. We want to remove the late fee of \$9.44. The property has 3 units. There was a billing error. We are recommending removing the assessment.

Marcia Moermond: The owner had this conversation with you. Reducing to \$134.56 for [one of them].

Referred to the City Council due back on 8/26/2020

- 7 RLH TA 20-403** Ratifying the Appealed Special Tax Assessment for property at 811 HAGUE AVENUE. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Thao

Reduce from \$197.33 to \$176.44.

811 Hague Avenue

Sarah Wanserski is on the phone line.

Clare Pillsbury: Property owner stated they paid their bill. We spoke with the hauler and the only payment was \$90.07. This would have been applied to the 2020 bill.

Staff did notice that the assessment amount for Quarter 1 2020 is higher than normal. This is due to the additional charge of \$90.31 for 57 extra bags, for which the hauler has provided documentation. Staff recommends approving the assessment.

Marcia Moermond: Hauler is saying during Quarter 1, they did not receive payment. They can't deal with the Quarter 1 because they already sent it to the City. Right now, it looks like you're saying you paid them?

Wanserski: I just moved to Saint Paul on Christmas. This whole process is new to me. I paid the bill and got a notice from the City that I needed to pay \$90. I don't remember extra bags.

Moermond: You moved here. Can you nail down when you closed on the property?

Wanserski: December 22. I was told that the garbage was paid through January 1.

Moermond: I think they paid it. The hauler does not know--when the bill goes out for the first quarter--the hauler does not now know there are extra bags. That was a mess that was left. That bill was for all the things they were throwing away. I'm going to ask what are your thoughts on this! How do you suggest they handle this?

Chris Swanson: It's a civil manner. You can reach out to the closing agent or realtor and say it was paid, but there are a small amount of additional charges and see if they are willing to approach the seller.

Moermond: Do you have a copy of the invoice?

Wanserski: If it is possible, that would be helpful.

Moermond: We will send you that invoice. Highlight the charge for the extra bags to say that is the bill that needs to be paid by the previous owner. We will get you all the information that we have. Were these bags all in one day?

Pillsbury: No, it is not.

Moermond: It is a cleanup over time. We will send you what we have. I will delete any late fees.

Referred to the City Council due back on 8/26/2020

8 [RLH TA 20-361](#)

Deleting the Appealed Special Tax Assessment for property at 615 HOLLY AVENUE (File No. CG2001A1, Assessment No. 200100)

Sponsors: Thao

Delete the assessment.

615 Holly Avenue

Clare Pillsbury: We simply received a request from Republic to remove the assessment. It was sent to the City in error.

Referred to the City Council due back on 7/22/2020

9 **RLH TA 20-341**

Deleting the Appealed Special Tax Assessment for property at 1857

LACROSSE AVENUE. (File No. CG2001C3, Assessment No. 200110)

Sponsors: Yang

Delete the assessment.

1857 Lacrosse Avenue

Clare Pillsbury: The hauler requested the assessment be removed as the owner sent in payment for Quarter 4 2019 but had the wrong account number. The funds were moved to the correct account.

Marcia Moermond: To be deleted; the funds went to the wrong account.

Referred to the City Council due back on 7/22/2020

- 10 **RLH TA 20-399** Ratifying the Appealed Special Tax Assessment for property at 663 LINCOLN AVENUE. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Noecker

Reduce from \$413.17 to \$359.29.

663 Lincoln Avenue

Clare Pillsbury: The owner is deceased. There is a misunderstanding of payments. The appellant made a payment to Waste Management. She called them and the customer service representative told her that payment was applied to Quarter 4 2019. She requested walk-up service. We confirmed that the last payment was for \$243.32. The hauler did check their payment records and confirmed that they never received the check sent on January 17, 2020. This is because it was sent to the City assessments office to pay the Quarter 4 2019 assessment of \$279.81. Staff also noticed that the Quarter 1 2020 assessment amount of \$413.17 is higher than normal. This assessment consists of a base service level cost of \$269.16 for four 35-gallon carts with weekly pickup instead of every other week that was the service level for the previous quarter. Because this change was requested in November 2019, the difference in service level costs of \$17.44 (\$24.02 with taxes) for the two months was added to the Quarter 1 2020 bill. This was in addition to the \$48 (\$66.12 with taxes) for extra bag costs and 3 late fees of \$17.96 (\$53.88 total). As a courtesy, staff recommends removing the late fees and reducing the assessment to \$359.29.

Marcia Moermond: The owner is deceased. Confusion paying the bill. Change in service level. There was a request to do walk-up service. They weren't able to document disability status to get it for free. There was an agreement to do paid. Because of the confusion, you recommend decreasing the late fees to a total of \$359.29.

Referred to the City Council due back on 8/26/2020

- 11 [RLH TA 20-397](#) Ratifying the Appealed Special Tax Assessment for property at 2166 LINCOLN AVENUE. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Jalali

Unable to reach, left voice mail messages twice. Rescheduled to July 16 @ 9 a.m.

Laid Over to the Legislative Hearings due back on 7/16/2020

- 12 [RLH TA 20-343](#) Deleting the Appealed Special Tax Assessment for property at 556 MANOMIN AVENUE. (File No. CG2001A3, Assessment No. 200102)
- Sponsors:** Noecker
- Delete the assessment.*
- 556 Manomin Avenue*
- There are 2 assessments: RLH TA 20-344 for \$107.02; RLH TA 20-343, \$110.48*
- Clare Pillsbury: They should not have to pay the assessments.*
RLH TA 20-344 – Owner said they made 3 payments to the hauler of \$150, \$100, and \$97.72; therefore, they should not have to pay the assessment. Hauler confirmed that the owner made these payments to their open market account and not to their coordinated collection account. Staff recommends removing the assessment.
RLH TA 30-343 – Owner said they made a payment of \$150 to the hauler; therefore, they should not have to pay the assessment. Hauler confirmed that the owner made the payment to their open market account and not to their coordinated collection account. Staff recommends removing the assessment.
We recommend removing both assessments.
- Marcia Moermond: Assessment for 4th quarter and 1st quarter deleted.*

Referred to the City Council due back on 7/22/2020

- 13 [RLH TA 20-344](#) Ratifying the Appealed Special Tax Assessment for property at 556 MANOMIN AVENUE. (File No. CG2002A3, Assessment No. 200122)
- Sponsors:** Noecker
- Delete the assessment.*
- 556 Manomin Avenue*
- There are 2 assessments: RLH TA 20-344 for \$107.02; RLH TA 20-343, \$110.48*
- Clare Pillsbury: They should not have to pay the assessments.*
RLH TA 20-344 – Owner said they made 3 payments to the hauler of \$150, \$100, and \$97.72; therefore, they should not have to pay the assessment. Hauler confirmed that the owner made these payments to their open market account and not to their coordinated collection account. Staff recommends removing the assessment.
RLH TA 30-343 – Owner said they made a payment of \$150 to the hauler; therefore, they should not have to pay the assessment. Hauler confirmed that the owner made the payment to their open market account and not to their coordinated collection account. Staff recommends removing the assessment.
We recommend removing both assessments.
- Marcia Moermond: Assessment for 4th quarter and 1st quarter deleted.*

Referred to the City Council due back on 8/26/2020

- 14 [RLH TA 20-402](#) Ratifying the Appealed Special Tax Assessment for property at 1847

MARGARET STREET. (File No. CG1904E3, Assessment No. 190162)
(Legislative Hearing on July 9)

Sponsors: Prince

Reduce from \$117.80 to \$102.44.

1847 Margaret Street

Rebecca Ash is on the phone line.

Clare Pillsbury: \$117.80, July 1 to Sept. 30 2019. The reason for the appeal was they made a payment to the hauler in 2019. The hauler says there is no record of any payment. There were 2 payments in Quarter 4. The first payment of \$117.80 appears to have been made to cover the Quarter 3 2019. However, as the payment was submitted after the Quarter 3 2019 assessment that had been sent to the City on September 30, 2019, it would have been applied as a credit to the account. Another payment was also made to the account on December 3, 2019, for \$102.44. This appears to have been for the Quarter 4 invoice of \$102.44. Therefore, with both payments, the property owner would have a total of \$117.80 in credits. This is reflected in the Quarter 1 2020 bill where it appears as though the invoice amount of \$99.43 was covered by the remaining credits on the account. The leftover credit amount of \$18.37 was applied to the Quarter 2 2020 bill. Therefore, staff recommends approving the assessment.

Marcia Moermond: Quarter 3, how did it work?

Pillsbury: No payment was made in Quarter 3. It went to assessment. Quarter 4 was paid. We are looking at Quarter 3 this morning.

Moermond: No payment was received. Original hearing was way earlier. The whole world is delayed because of COVID. What are you looking for?

Ash: We ended up with a credit. I didn't know about this credit. We never got this statement in the mail. The reason the bill was not made was because someone dropped a mattress off in our driveway, they picked it up, and they charged us. When I paid it, it was late.

Moermond: Late fees?

Pillsbury: I spoke to the garbage company. They stated the owner had called Quarter 3 of this year. She called about the mattress recently.

Ash: No.

Pillsbury: The late fees would be \$15

Moermond: We will delete the late fee.

Pillsbury: Why wasn't it filed like it should?

Moermond: They went through their process like they were supposed to. This was like ships crossing in the night. Once in a while, there are situations like this. We'll recommend the late fees get deleted. Hopefully there will not be processes like this in the future. We will send you contact information for Chris Swanson. He handles the

contract negotiations with the haulers.

Ash: This is the third time I have had a problem.

Moermond: I only have this in front of me now. Talk to Swanson about this to see if it can be squared away. This assessment will go forward without the late fees. It is \$102.44. All the late fees come off.

Referred to the City Council due back on 7/15/2020

- 15 RLH TA 20-400** Ratifying the Appealed Special Tax Assessment for property at 922 PORTLAND AVENUE. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Thao

Delete the assessment.

922 Portland Avenue

Clare Pillsbury: Notice of nonpayment sent to hauler. Owner did not contact them about not receiving notice. As a courtesy, they would like it removed.

Marcia Moermond: So recommended.

Referred to the City Council due back on 8/26/2020

- 16 RLH TA 20-378** Ratifying the Appealed Special Tax Assessment for property at 1052 SELBY AVENUE. (File No. CG2002A1, Assessment No. 200123)

Sponsors: Thao

Delete the assessment.

1052 Selby Avenue

Clare Pillsbury: Property owner said they never received an invoice. Customer services representative said that they sent invoices to the property. It appears the owner is receiving notices of nonpayment. We recommend approving the assessment.

Marcia Moermond: Delete the assessment; negligible amount of money.

Chris Swanson: We will follow-up.

Referred to the City Council due back on 8/26/2020

- 17 RLH TA 20-360** Ratifying the Appealed Special Tax Assessment for property at 1702 SELBY AVENUE (File No. CG2002A1, Assessment No. 200123)

Sponsors: Jalali

Approve the assessment.

1702 Selby Avenue

Steve Davis is on the phone line.

Marcia Moermond: We have an appeal on an assessment.

Davis: For \$13. I paid that and they cashed the check. How about I pay the \$13 and stop all this madness? I don't want to waste your time with this. I'll have my wife pay it.

Referred to the City Council due back on 8/26/2020

18 [RLH TA 20-401](#)

Ratifying the Appealed Special Tax Assessment for property at 700 SURREY AVENUE. (File No. CG1904E4, Assessment No. 190163) (Legislative Hearing on July 9, 2020)

Sponsors: Prince

Reduce from \$359.31 to \$187.81.

700 Surrey Avenue

Clare Pillsbury: Owner stated there are 2 different accounts for this address: one is in the tenant's name, and the other is in the owner's name. The owner stated he has called Republic Services three times to have this issue fixed. Staff member contacted property owner and confirmed that there were not actually 2 accounts. Property owner was confused due to the fact that the account was in the tenant's name, so the tenant was getting the hauler invoices. Also, staff noticed the amount seemed too high. The hauler confirmed that the owner had cancelled their account on December 2018, and it was reopened January 2019. The owner was charged for services for a 96-gallon cart during Quarter 1, Quarter 2, and Quarter 3 2019; however, this is incorrect. The final service charge should have been for services provided from April 15, 2019, through June 30, 2019 (\$85.36) and from July 1, 2019, through September 30, 2019 (\$102.44); therefore, staff recommends that the assessment be reduced to \$187.81.

Marcia Moermond: Reduced to \$187.81. So recommended.

Referred to the City Council due back on 7/15/2020

10:00 a.m. Hearings

19 [RLH TA 20-388](#)

Ratifying the Appealed Special Tax Assessment for property at 460 CARROLL AVENUE. (File No. CG1904E4, Assessment No. 190163) (Legislative Hearing on July 9)

Sponsors: Thao

Delete the assessment.

460 Carroll Avenue

Clare Pillsbury: The issue is with online payment. The error has been addressed. Recommend removing the late fee.

Referred to the City Council due back on 7/15/2020

20 [RLH TA 20-383](#)

Ratifying the Appealed Special Tax Assessment for property at 1215 EDGCUMBE ROAD. (File No. CG2002A3, Assessment No. 200122)

Sponsors: Noecker

Approve the assessment.

1215 Edgcumbe Road

Clare Pillsbury: Owner said that she called Waste Management on June 22, 2020. Payments were made on January 3 and March 29. According to owner, representative said the owner should not receive an assessment for Quarter 1. Staff recommends approving the assessment. No payment made during Quarter 1 2020. Hauler does not agree a payment was made.

Marcia Moermond: If I'm a customer and I'm looking at this, am I being properly told what I owe?

Pillsbury: She called end of June about Quarter 1.

Moermond: She called after she got a letter from the City. And she indicated that she would not attend a hearing by phone. Based on paper review, I recommend approval of the assessment.

Referred to the City Council due back on 8/26/2020

21 [RLH TA 20-387](#)

Ratifying the Appealed Special Tax Assessment for property at 37 HATCH AVENUE. (File No. CG1904D3, Assessment No. 190158) (To be referred back to July 16, 2020)

Sponsors: Brendmoen

To be referred back to Legislative Hearing on July 16, 2020 @ 10 a.m.

37 Hatch Avenue

Terry Landroche is on the phone line.

Clare Pillsbury: Owner stated that they have been having issues with Advanced Disposal since the beginning of the coordinated collection program. Primarily, they have been having issues with missed pickups and do not feel they should be charged the full cost of service due to this issue. Hauler confirmed that the only documented missed pickup during Quarter 3 2019 was on September 13. As a courtesy, staff recommends removing the late fee of \$14.40 and reducing the assessment to the original cost of \$96.08.

Marcia Moermond: Missed pickup. You are recommending deleting the late fees.

Landroche: I don't agree. It's been a continuous bill. When I talked to someone at the City, I get the cold shoulder. Nobody cares that the company missed my trash on a continual basis whether I complain or not.

Chris Swanson: I can speak to the fact that when we get a missed pickup, we would get the information to the hauler. If they missed a pickup, we would contact the hauler, and if same day, they would go back. You have my information and my boss', too. If there are missed ones, I recommend calling the hauler.

Landroche : It does no good. You have told me in the past that it would be a certain

amount and it didn't happen. You said the hauler would call me and that didn't happen. I'm getting overwhelmed with this, and I'm ready to throw the can down the block.

Swanson: Is your new bill reflecting the smaller cart?

Landroche: No. It has never changed. Nothing has changed. After I talked to Susan, my trash has been picked up on a regular basis. I truly feel that you guys don't care that I complain.

Marcia Moermond: I work with staff a lot. I know they work hard to resolve issues. You talked to Susan Young, you wanted a smaller container, and that has not happened yet. We'll take a look at what's going on, and get that container switched out.

Landrose: In 2019, they changed my container to a smaller size. It went from the beginning of the year to April. I tried calling the City.

Moermond: What size container did you want?

Landroche: Medium size. I have that now. I walked down to Como and got a walk-up service. That whole 4 months, I was being charged the full price.

Moermond: We'll go backward and see if we can clean this up. In terms of the hauler driving by your house and not tipping the can to see if the can is empty, I pick up the phone and call, and they come out right away the next morning. Getting on it right away is helpful. The hauler said they missed one for sure. They have truck cameras. The video cameras on the garbage truck demonstrates if they stop at your house or not. We'll continue to next week to give staff a chance to sort this out. If I have to go backwards and adjust downwards, I can do that by adjusting the assessment from today. I will call you back against next Thursday between 10 and 11.

Landroche: That's not my only issue. I was supposed to have walk-up service from the very beginning.

Pillsbury: In the system, it says that walk-up service should have been activated.

Moermond: We'll talk to you in a week.

Referred to the City Council due back on 7/15/2020

22 [RLH TA 20-342](#)

Deleting the Appealed Special Tax Assessment for property at 133 ISABEL STREET EAST. (File No. CG2001A4, Assessment No. 200103)

Sponsors: Noecker

Delete the assessment.

133 Isabel Street East

Clare Pillsbury: \$601.78, October to December 31, 2019. Back bill added to the assessment was not correct. Staff felt it was the base cost and a back bill. It was incorrect. Recommend removing.

Marcia Moermond: The hauler sent \$601.78. Correct amount is \$120.94. Owner paid

it to the City. Everything is square. The rest is incorrect.

Referred to the City Council due back on 7/22/2020

23 RLH TA 20-385 Ratifying the Appealed Special Tax Assessment for property at 1325 JULIET AVENUE. (File No. CG2002A3, Assessment No. 200122)

Sponsors: Tolbert

Approve the assessment.

1325 Juliet Avenue

Nancy Roberts is on the phone line.

Clare Pillsbury: \$66.17 for garbage service with 3 late fees added. Waste Management is the hauler. Resident says she cannot afford the garbage bill. She reuses, recycles, and composts and pays \$8 to \$10 per quarter to take her garbage to Twin City Refuse. Under city-wide garbage service, all residential properties with up to four units are required to have a garbage cart and receive garbage service for each dwelling unit. There is no option to opt out. Recommend approval. The resident has the smallest service level.

Marcia Moermond: You don't want to be part of the program.

Roberts: It is costing me 4 times more per quarter. They are taking away the incentive. I am paying the same as someone who does not recycle. Ken Berquist would only pick up garbage when I called. I would go 2 months and then pay \$5. The City is bleeding me dry.

Moermond: The possibility of people sharing garbage service is something we will look into. You have a small can. The law says every single property has to be in this program. I don't have any flexibility to get you out of it or to delete your bill. You can decrease your amount if you don't take the garbage elsewhere. That would make things more affordable. I don't have a better answer for you.

Chris Swanson: This is the first look at the system. You have to get a system in place in order to figure out how to influence change. Now we know how much waste was generated last year. This is the first step.

Moermond: I will make sure your comments are brought to the attention of the councilmember representing you.

Roberts: There was a lot of public sentiment against this new plan.

Moermond: There was an election and it was overwhelmingly approved. We asked the entire City to vote on it.

Roberts: A lot of people were unhappy.

Moermond: It was not 100%.

Roberts: We are going to be overcharged for 5 years. What can we do about it?

Moermond: This is creating a public record and making sure your voice is heard.

Roberts. My e-mail is nanroberts@usfamily.net. Chris Tolbert is unresponsive to neighbor issues. He is only concerned about TIF (tax increment financing).

Referred to the City Council due back on 8/26/2020

- 24** [RLH TA 20-386](#) Ratifying the Appealed Special Tax Assessment for property at 2300 LONG AVENUE. (File No. CG1904D3, Assessment No. 190158) (Legislative Hearing on July 9) (Amend to delete)

Sponsors: Jalali

Delete the assessment.

2300 Long Avenue

Clare Pillsbury: Owner said they should not have received the Quarter 1 invoice. This should have been sent to Cedar Management. Recommend removing.

Referred to the City Council due back on 7/15/2020

- 25** [RLH TA 20-406](#) Ratifying the Appealed Special Tax Assessment for property at 720 OHIO STREET. (File No. CG2001A3, Assessment No. 200102)

Sponsors: Noecker

Reduce from \$110.48 to \$96.08.

720 Ohio Street

Two assessments: RLH TA 20-406, \$110.48; RLH TA 20-404, \$107.02

Clare Pillsbury: Same issue for both assessments. Quarter 4 assessment \$110.48. Quarter 1 assessment \$102.02. The owner said they did not receive any late notices. They are set up for auto pay. They were able to review payments through auto pay. They should not have been sent to the City for collection. The card number was entered incorrectly and card declined. Customer fixed auto pay. 2020 bill was paid.

Marcia Moermond: Property owner set up auto pay or had a typo for the card. The bill did not get paid until that was rectified. They made a good faith effort to pay their bill.

(RLH TA 20-406 was reduced from \$110.48 to \$96.08; RLH TA 20-404 was reduced from \$107.02 to \$93.09)

Referred to the City Council due back on 7/22/2020

- 26** **RLH TA 20-404** Ratifying the Appealed Special Tax Assessment for property at 720 OHIO STREET. (File No. CG2002A3, Assessment No. 200122)

Sponsors: Noecker

Reduce from \$107.02 to \$93.09.

720 Ohio Street

Two assessments: RLH TA 20-406, \$110.48; RLH TA 20-404, \$107.02

Clare Pillsbury: Same issue for both assessments. Quarter 4 assessment \$110.48. Quarter 1 assessment \$102.02. The owner said they did not receive any late notices. They are set up for auto pay. They were able to review payments through auto pay. They should not have been sent to the City for collection. The card number was entered incorrectly and card declined. Customer fixed auto pay. 2020 bill was paid.

Marcia Moermond: Property owner set up auto pay or had a typo for the card. The bill did not get paid until that was rectified. They made a good faith effort to pay their bill.

(RLH TA 20-406 was reduced from \$110.48 to \$96.08; RLH TA 20-404 was reduced from \$107.02 to \$93.09)

Referred to the City Council due back on 8/26/2020

- 27 RLH TA 20-379** Ratifying the Appealed Special Tax Assessment for property at 2190 STANFORD AVENUE. (File No. CG2002A3, Assessment No. 200122)

Sponsors: Tolbert

Delete the assessment.

2190 Stanford Avenue

Clare Pillsbury: \$4.97, one late fee. The owner said the amount was paid to the hauler. The assessment is double billing. The hauler said it was incorrectly added.

Marcia Moermond: So recommended.

Referred to the City Council due back on 8/26/2020

11:00 a.m. Hearings

- 28 RLH TA 20-396** Ratifying the Appealed Special Tax Assessment for property at 750 BAYARD AVENUE. (File No. CG2002B1, Assessment No. 200124)

Sponsors: Noecker

Unable to reach owner; unable to leave message, voice mail not set up. Called twice; therefore, approve the assessment.

750 Bayard Avenue

Marcia Moermond: Approval of assessment of \$2.88

Referred to the City Council due back on 8/26/2020

- 29 [RLH TA 20-381](#)** Ratifying the Appealed Special Tax Assessment for property at 341 DALY STREET. (File No. CG2002B1, Assessment No. 200124)

Sponsors: Noecker

Staff to follow up on cart switch and review previous bills for 2020.

341 Daly Street

Jacqueline Munoz is on the phone line.

Clare Pillsbury: \$114.34, Waste Management. Reason for appeal is the company never fulfilled the request for the smallest container.

Marcia Moermond: Medium cart?

Pillsbury: Large cart.

Moermond: What size do you want to have?

Munoz: I want the small. Before this all started, I was dealing with Krupenny and Sons. I had a large can. I had 5 kids. I was married at the time. When the kids left, then it was just me. I told them I no longer need the large can. I recycle and compost. They said fine, switched the charge, but never gave me the small can. I barely make a bag a week. When all this happened, this new program, I ended up getting a match. That's when this all started. I have no way to prove that. There was a lot of people in the City. I voted no. I just felt like why shouldn't I be able to negotiate. I'm not opposed to paying. I haven't paid since this started. I want to pay what's fair. I should have that small can.

Moermond: The can itself, not sure when you made that request. Also, I'm going to ask staff to check their customer service records.

Chris Swanson: I searched our records, which go back to 2018. I do not have any phone calls logged requesting a different cart. Did you call the City?

Munoz: No.

Moermond: Do you still have the large cart?

Munoz: Yes, and the previous can. They never picked it up. I have 3 bins outside: recycling, previous, and City.

Moermond: How are you handling old carts?

Swanson: I will send a note to the hauler that took over the Krupenny accounts. I think we can get this scheduled this week or next week.

Moermond: We are going to ask them to pick up the old one and trade the City container from large to small. Every week or every other week?

Munoz: Every week. I rarely have two bags, but I'd rather have it. On Tuesday, both carts go out and hopefully they get traded. Both carts are out always.

Moermond: There are a lot of old assessments for you. Is this the way you want to handle it? Not paying the hauler and letting it go to assessments?

Munoz: This is the only bill I have outstanding. This is my only issue. I didn't like the way things are handled.

Moermond: What is the charge for a small container and late fees?

Pillsbury: \$67.29. \$77.37 with late fees.

Moermond: Do we have an account for Quarter 2 yet?

Pillsbury: (No answer, looking up information.)

Swanson: We'll follow-up with you.

Moermond: We'll continue for 2 weeks. In 2 weeks' time I will look at the case and have staff check to make sure the containers have been switched out. Will credit your bills as if you had the small cart. This would be only for 2020.

Munoz: Okay.

Moermond: Let's get the cart traded out. Let's talk in 2 weeks' time.

Munoz: Two weeks from today. Anything I can do about last year?

Moermond: No. You didn't appeal last year. This is laid over to July 23.

Laid Over to the Legislative Hearings due back on 7/23/2020

- 30 RLH TA 20-393** Ratifying the Appealed Special Tax Assessment for property at 1316 HARTFORD AVENUE. (File No. CG2002B1, Assessment No. 200124)

Sponsors: Tolbert

Delete the assessment.

1316 Hartford Avenue

Clare Pillsbury: Owner said they were set up for auto pay. The amount was not removed until later. Staff confirmed that Quarter 3 payment is set for the 15th of the month. Remove as a courtesy.

Marcia Moermond: Agree

Referred to the City Council due back on 8/26/2020

- 31 RLH TA 20-407** Ratifying the Appealed Special Tax Assessment for property at 1320 JUNO AVENUE. (File No. CG2002B1, Assessment No. 200124)

Sponsors: Tolbert

Delete the assessment.

1320 Juno Avenue

Clare Pillsbury: One late fee for a medium cart. Hauler said they set up auto pay. Payment was not pulled until after invoice was due. Multiple late fees. The auto pay day was set for the 1st of the month. Staff informed property owner that they would remove the late fee as a courtesy if they set their auto pay for the 15th of the month. This has been done. Staff recommends deletion.

Marcia Moermond: Delete.

Referred to the City Council due back on 8/26/2020

- 32 [RLH TA 20-394](#) Ratifying the Appealed Special Tax Assessment for property at 1206 WATSON AVENUE. (File No. CG2002B1, Assessment No. 200124)
- Sponsors:** Tolbert
- Staff to follow up on whether owner paid to hauler.*
- 1206 Watson Avenue
- Clare Pillsbury: \$4.65, one late fee for a medium cart. Owner said they want to contest their assessment. Owner said they were never issued credit for a different cart. Feels he should not have to pay the late fee. Staff said the medium cart was delivered in October. The owner received a credit, which is more than the amount owed.*
- Marcia Moermond: Took them a year to do a credit.*
- Pillsbury: It was the next quarter. As a courtesy, the hauler credited the late fee.*
- Moermond: For all of this going on, he paid the bill when?*
- Pillsbury: I can request that information from the hauler.*
- Moermond: Will lay over for a week.*
- Laid Over to the Legislative Hearings due back on 7/16/2020**

Special Tax Assessments-ROLLS

- 33 **RLH AR
20-104** Ratifying the assessment for the City's cost of providing Collection of Delinquent Garbage Bills for services during January to March 2020. (File No. CG2002A1, Assessment No. 200120)
- Sponsors:** Brendmoen
- Referred to the City Council due back on 8/26/2020**
- 34 **RLH AR
20-105** Ratifying the assessment for the City's cost of providing Collection of Delinquent Garbage Bills for services during January to March 2020. (File No. CG2002A3, Assessment No. 200122)
- Sponsors:** Brendmoen
- Referred to the City Council due back on 8/26/2020**
- 35 **RLH AR
20-106** Ratifying the assessment for the City's cost of providing Collection of Delinquent Garbage Bills for services during January to March 2020. (File No. CG2002B1, Assessment No. 200124)
- Sponsors:** Brendmoen
- Referred to the City Council due back on 8/26/2020**