

From: [Pillsbury, Clare \(CI-StPaul\)](#)
To: [Vang, Mai \(CI-StPaul\)](#)
Cc: [Moermond, Marcia \(CI-StPaul\)](#); [Zimny, Joanna \(CI-StPaul\)](#); [Haas, Sarah \(CI-StPaul\)](#)
Subject: FW: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry
Date: Tuesday, October 19, 2021 10:22:20 AM
Attachments: [image002.png](#)
[image003.png](#)
[image005.png](#)

Hello Mai,

Please add to file for the hearing on 10/21/2021. It looks like the cart switch went through and the property owner currently has a 35-gal cart with EOW service.



Clare Pillsbury

Management Assistant I - Citywide Garbage Program
Pronouns: she/her/hers

Department of Public Works
800 City Hall Annex
25 West Fourth St
Saint Paul, MN 55102
P: 651-266-8862

Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: Greg Revering <grevering.sph@gmail.com>
Sent: Tuesday, October 19, 2021 8:29 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: Fwd: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Think Before You Click: This email originated **outside** our organization.

Clare,
Please see update from Frances.

Sent from my iPhone

Begin forwarded message:

From: "Estrella, Frances" <FEstrella@republicservices.com>
Date: October 19, 2021 at 8:23:08 AM CDT
To: grevering.sph@gmail.com

Cc: "Mathiasen, Beverly" <BMathiasen@republicservices.com>

Subject: RE: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Good Morning,

This change request was completed 10/14/2021. Thank you

Frances

Frances Estrella

Billing Coordinator

4325 66th St E

Inver Grove Heights, Mn 55076

e festrella@republicservices.com

o 651-286-4588

w RepublicServices.com



We'll handle it from here.*



From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, October 7, 2021 11:11 AM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>

Subject: FW: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,

Please see response from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, October 7, 2021 11:08 AM
To: grevering.sph@gmail.com; Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: RE: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Thank you Frances. Please switch out both 64-gal carts on the property for one 35-gal cart with every other week service next Thursday 10/14. We have instructed the property owner to have both their carts out for the switch. **Please report back to us once this has been done.**

Thank you!



**SAINT PAUL
MINNESOTA**

Clare Pillsbury

Management Assistant I - Citywide Garbage Program
Pronouns: she/her/hers

Department of Public Works
800 City Hall Annex
25 West Fourth St
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, October 7, 2021 8:22 AM
To: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Thursday, October 7, 2021 6:39 AM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry

Good Morning,

After researching this account and asking the driver to do a site visit, this customer has 2 60gal trash carts, one is on schedule to be removed today. I have never had any communication from the customer and the driver has never reported any not outs. However, I have submitted a request to see if by chance the driver ever remembers anything about this address. I will let you know once I have more information. Thank you

Frances

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
e festrella@republicservices.com
o 651-286-4588
w RepublicServices.com



We'll handle it from here.®

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, October 6, 2021 3:24 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: FW: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry
Importance: Low

Note that (grevering.sph@gmail.com) is an external email. Report suspicious

emails by clicking on "Report Phishing"

Frances,
Please see the information and request below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, October 6, 2021 2:49 PM
To: grevering.sph@gmail.com
Cc: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: 667 LAUREL AVENUE - Quarter 2 (April - June) 2021 Assessment Inquiry
Importance: Low

Please forward to Republic Services

Property Address & PID: 667 LAUREL AVENUE & 22823110273

Property Owner: Greg Crawford

Phone Number: 651-222-4648

Email: gwccraw@gmail.com

Pending Assessment Amount: \$109.06

Quarter Pending Assessment if for: Quarter 2 (April - June) 2021 Delinquent Garbage Assessment

Summary of Issue: Stated Reason for Appeal (if given): Property owner is stating that they have not required garbage pick up at this property for over 15 years because we were zero-wasters. **Please confirm whether service was provided for this property from Q3 2020 – Q3 2021 and provide dates for this time period when garbage was not picked up at the property due to the cart not being put out for pick up.**

Please provide this information by 8:00 AM tomorrow as there is a hearing for this property.

Thank You,

Clare Pillsbury
Management Assistant I - Citywide Garbage



SAINT PAUL
MINNESOTA

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