

From: [Joshua Lange](#)
To: suzieq.t@yahoo.com; [Zimny, Joanna \(CI-StPaul\)](#); [Satin Touch, Inc.](#)
Subject: FW: 854 Edmund Ave W, STP - Service Relocate
Date: Thursday, October 21, 2021 12:51:13 PM

Think Before You Click: This email originated **outside** our organization.

Hello,

I have been in touch with Xcel energy pertaining to them reconnecting the electrical to the new panel. I am forwarding my conversation with Xcel. They said they have to do a design before they can reconnect. The design could take up to two weeks and then it can be scheduled which then might push it out another week from there. Just wanted to keep everyone up to date

Respectfully,

Joshua Lange
Satin Touch....Homes Reinvented
13562 Highway 65 NE
Ham Lake, MN 55304
Minneapolis: (612) 388-7275
Direct: (612) 804-8019
www.satintouch.us

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From: Burg, Chris L <Chris.L.Burg@xcelenergy.com>
Sent: Wednesday, October 20, 2021 3:40 PM
To: Joshua Lange <joshua@satintouch.us>
Subject: RE: 854 Edmund Ave W, STP - Service Relocate

Joshua,

The timing all depends on when the designer can get to the job. We have been very busy this summer. Yes, I do need to put a design together so the crew knows what they need to do when they are on-site.

Thanks,

Christopher Burg
Xcel Energy | You. Us. Together.
Electrical Distribution Designer
825 Rice St, 1st Floor, St. Paul, MN 55117

P: 651.229.2581 F: 651.229.2309

E: Chris.L.Burg@xcelenergy.com

From: Joshua Lange <joshua@satintouch.us>
Sent: Wednesday, October 20, 2021 3:15 PM
To: Burg, Chris L <Chris.L.Burg@xcelenergy.com>
Subject: RE: 854 Edmund Ave W, STP - Service Relocate

EXTERNAL - STOP & THINK before opening links and attachments.

I am a little confused. When I spoke with a rep and filled out the necessary paperwork they said as soon as the city inspects the exterior panel the city would then contact Xcel and let them know it passed the inspection and was ready to be done. This is an existing service and the rep told me that it would be expedited and done ASAP since its not a new service. Does this sound accurate? What kind of design are you talking about that needs to be done? And does it have to be done if it is an existing service?

Respectfully,

Joshua Lange
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From: Burg, Chris L <Chris.L.Burg@xcelenergy.com>
Sent: Wednesday, October 20, 2021 1:11 PM
To: Joshua Lange <joshua@satintouch.us>
Subject: RE: 854 Edmund Ave W, STP - Service Relocate

Joshua,

I will try to verify the site next week. I should have a design completed soon afterwards. Once I send the customer packet and we confirm payment and get a signed customer form back we can schedule the work, usually about 2 weeks from that point.

Thanks,

Christopher Burg

Xcel Energy | You. Us. Together.

Electrical Distribution Designer

825 Rice St, 1st Floor, St. Paul, MN 55117

P: 651.229.2581 F: 651.229.2309

E: Chris.L.Burg@xcelenergy.com

From: Joshua Lange <joshua@satintouch.us>
Sent: Wednesday, October 20, 2021 11:22 AM
To: Burg, Chris L <Chris.L.Burg@xcelenergy.com>
Subject: RE: 854 Edmund Ave W, STP - Service Relocate

EXTERNAL - STOP & THINK before opening links and attachments.

filled out all the forms requested by Xcel. September. I have

Respectfully,

Joshua Lange
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From: Burg, Chris L <Chris.L.Burg@xcelenergy.com>
Sent: Tuesday, October 19, 2021 11:53 AM
To: Joshua Lange <joshua@satintouch.us>
Subject: 854 Edmund Ave W, STP - Service Relocate

Joshua,

I am reaching out to let you know that I am the designer and main contact for this project. I will try to verify the site in the next couple of weeks and complete a design afterwards. Once I have a design completed I will be emailing you a customer packet. Can you let me know the scope of the project?

Please let me know if you have any questions.

Thanks,

Christopher Burg

Xcel Energy | You. Us. Together.

Electrical Distribution Designer

825 Rice St, 1st Floor, St. Paul, MN 55117

P: 651.229.2581 F: 651.229.2309

E: Chris.L.Burg@xcelenergy.com