

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Thursday, July 29, 2021 4:24 PM
To: Swanson, Christopher (CI-StPaul)
Cc: Pillsbury, Clare (CI-StPaul)
Subject: FW: FW: 161 Pennsylvania Ave W - Quarter 1 (January - March) 2021 Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Mary.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Thursday, July 29, 2021 3:50 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: 161 Pennsylvania Ave W - Quarter 1 (January - March) 2021 Assessment Inquiry

There is no documentation on this account at all until last week on 7.19.21 she called to ask why she was still getting invoiced.

I don't think I ever got anything from the city on it either.

I'm wondering why she didn't contact the city sooner since we have 6 billing quarters that we have turned over to the city/county since 1.1.20.

Also the agent canceled the account back to Sept 2020 – which is something they are not supposed to do especially if there are balances that were sent to the city/county. Plus they never tell me when they do something like that and I wouldn't have known about this account at all if the city hadn't notified us.

So what does the city want me to do with all those certifications ?

Thanks
Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, July 29, 2021 3:35 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: 161 Pennsylvania Ave W - Quarter 1 (January - March) 2021 Assessment Inquiry
Importance: Low

Mary,
Please see the information and request from Clare.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, July 29, 2021 3:34 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 161 Pennsylvania Ave W - Quarter 1 (January - March) 2021 Assessment Inquiry
Importance: Low

Please forward to Waste Management

Property Address & PID: 161 Pennsylvania Ave W & 362923110006
Property Owner: Sunita Teekasingh
Phone Number: 612-814-7999
Email: sunita.teekasingh30@gmail.com
Pending Assessment Amount: \$109.06
Quarter Pending Assessment if for: Quarter 1 (January - March) 2021 Delinquent Garbage Assessment

Summary of Issue: Property owner stated that they called the hauler in January 2020 to request a temporary service hold. The CSR stated that they would have to wait for a demolition permit to put a hold on garbage service. The property owner called them back in April 2020 to inform the hauler that the property would be demolished but the CSR again told them that they would need documentation that the property owner. Property owner stated that the property was finally demolished in February 2021. However, based on their interaction with the CSR's, they should have been informed about the possibility of submitting either a temporary service hold or a vacancy request. **Why was the property owner not informed about these options? Also, please provide the following information from Q1 2019 – Q4 2021:**

- Service Level
- Invoiced amount
- Payment history
- Contact with property owner

As this concerns a Q1 2021 assessment that may need a legislative hearing, please provide a response no later than tomorrow at 4:00 PM.

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I

Saint Paul Public Works

Pronouns: she/her/hers

Saint Paul City Hall Annex

15 W. Kellogg Blvd.

Saint Paul, MN 55102

P: 651-266-8862

Clare.Pillsbury@ci.stpaul.mn.us

www.StPaul.gov