From:	<u>carter</u>
То:	Zimny, Joanna (CI-StPaul)
Subject:	Re: appealed tax assessment for 696 Concord
Date:	Tuesday, July 27, 2021 7:43:37 AM

Think Before You Click: This email originated outside our organization.

Thankyou for all of your work on my appeal.

We have a history of bad assessments which were either services not performed or received including this non-comprehensive list;

1.) Assessed for abandoned trailer on street before we even moved in.

2.) "" for street sealing performed in driving rain. Sealant is now in our front yard. (Aggregate)

3.) "'Street light repair. Still don't work

4. "" for garbage service not rendered. 0 service. (Zero)

Have seven (7) carts in our yard from failed garbage services.

Highland has under performed on many levels which if we had hired them , we would have fired them. Instant tenure.

These include:

Poor service to begin with. Missing weeks at a time.

They mixed up our request for less service by taking away a neighbors large receptacle giving them our small one. (They have a large family) Took months to resolve.

Now, recycling comes only once every 3 months which hurts our zero ecological footprint efforts.

Basically we never "opted" into this Ill thought out program. Garbage trucks of every sort still rumble up and down our streets. Service was horrible and now we are being charged for no service.

These "assessments " have caused our family great financial hardship causing us to take food and medical monies to pay these bogus assessments. Am now on Food Stamps.

Also threats of taking our house away for unpaid taxes has caused us great mental and emotional stress. I cannot afford a telephone which you assume everyone has. Thankyou

Carter Turner

Sent from my iPhone

On Jul 22, 2021, at 3:23 PM, Zimny, Joanna (CI-StPaul) <<u>joanna.zimny@ci.stpaul.mn.us</u>> wrote:

I am aware, and your options as explained below are:

- 1. We can conduct the hearing based on your original written statement (you are welcome to add any additional comments/testimony) and I will let you know the hearing officer's recommendation after that hearing via email, or
- 2. we can make an accommodation and you can come to City Hall (downtown St. Paul) and conduct the hearing in person next Thursday

Please let me know. Thanks, Joanna

<image001.png>

Joanna Zimny Legislative Hearing Executive Assistant Legislative Hearing Office Pronouns: she/her/hers Saint Paul City Hall Suite 310 15 W. Kellogg Blvd. Saint Paul, MN 55102 P: 612-266-8515 joanna.zimny@ci.stpaul.mn.us www.StPaul.gov <image002.gif>

From: carter <<u>tunaboatz@gmail.com</u>>
Sent: Thursday, July 22, 2021 2:54 PM
To: Zimny, Joanna (CI-StPaul) <<u>joanna.zimny@ci.stpaul.mn.us</u>>
Subject: Re: appealed tax assessment for 696 Concord

Think Before You Click: This email originated outside our organization.

Have no telephone

Sent from my iPhone

On Jul 22, 2021, at 12:34 PM, Zimny, Joanna (CI-StPaul) <<u>ioanna.zimny@ci.stpaul.mn.us</u>> wrote:

Mr. Turner,

Following up as we didn't hear from you before the hearing this morning. Ms. Moermond continued the matter to next Thursday, so please let me know which option from below you would like to proceed with prior to July 29th.

Thank you, Joanna

<image003.png>

Joanna Zimny Legislative Hearing Executive Assistant Legislative Hearing Office Pronouns: she/her/hers Saint Paul City Hall Suite 310 15 W. Kellogg Blvd. Saint Paul, MN 55102 P: 612-266-8515 joanna.zimny@ci.stpaul.mn.us www.StPaul.gov <image004.gif>

From: Zimny, Joanna (CI-StPaul)
Sent: Wednesday, July 21, 2021 12:16 PM
To: carter <<u>tunaboatz@gmail.com</u>>
Subject: RE: appealed tax assessment for 696 Concord

Mr. Turner,

Not a problem. We have a couple ways we can proceed. You are welcome to add anything to your written statement that is already attached to the record (below in italics) and the Legislative Hearing Officer will conduct a hearing based on those statements and I can continue to communicate with you about the matter via email with her recommendation, or we can make an accommodation and you can come to City Hall (downtown St. Paul) and conduct the hearing in person.

> From: carter <<u>tunaboatz@gmail.com</u>>

- > Sent: Monday, June 28, 2021 7:30 AM
- > To: *CI-StPaul_Garbage <<u>Garbage@ci.stpaul.mn.us</u>>
- > Subject: 696 Concord St.
- >
- > We have received zero (0) garbage service for over a year now.
- > We have a zero (0) environmental impact (footprint).
- > Dawn Christensen died from Covid.
- > We cannot afford a phone.
- > We barely can afford to eat.
- > Why are we being charged for No Service. This is putting a strain on our lives. Now taxes are going to take our home.

> Carter Turner

From: carter <<u>tunaboatz@gmail.com</u>> Sent: Tuesday, June 29, 2021 8:46 AM To: *CI-StPaul_Garbage <<u>Garbage@ci.stpaul.mn.us</u>> Subject: Re: 696 Concord St. I'm sorry , I thought this was a City Council Public Hearing, not a representative of the current garbage program. We receive 0 service. O garbage is being picked up ever. We are being defrauded by your garbage program. Your program causes financial hardship. We do not owe any assessments. Please forward all correspondence to the St. Paul City Council. Carter Turner

Please let me know how you wish to proceed.

Thank you, Joanna

<image005.png>

Joanna Zimny Legislative Hearing Executive Assistant Legislative Hearing Office Pronouns: she/her/hers Saint Paul City Hall Suite 310 15 W. Kellogg Blvd. Saint Paul, MN 55102 P: 612-266-8515 joanna.zimny@ci.stpaul.mn.us www.StPaul.gov <image004.gif>

From: carter <<u>tunaboatz@gmail.com</u>>
Sent: Wednesday, July 21, 2021 11:44 AM
To: Zimny, Joanna (CI-StPaul) <<u>joanna.zimny@ci.stpaul.mn.us</u>>
Subject: Re: appealed tax assessment for 696 Concord

Think Before You Click: This email originated outside our organization.

I have no telephone access. Any interaction must be done via email. Cannot afford a telephone anymore. Carter Turner <u>tunaboatz@gmail.com</u>

Sent from my iPhone

On Jul 21, 2021, at 10:25 AM, Zimny, Joanna (CI-StPaul) <<u>joanna.zimny@ci.stpaul.mn.us</u>> wrote:

Mr. Turner,

I'm reaching out to confirm that we were unable to reach you for your scheduled appeal for this property last Thursday, July 15, and will be trying to call you again tomorrow, **Thursday July 22 between 9 am and 11 am.**

We have been trying to reach you at 612-239-9563. **Can you confirm the correct phone number?**

<image002.png> Joanna Zimny
Legislative Hearing Executive Assistant
Legislative Hearing Office
Pronouns: she/her/hers
Saint Paul City Hall
Suite 310
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 612-266-8515
joanna.zimny@ci.stpaul.mn.us
www.StPaul.gov
<image003.gif>