

Pillsbury, Clare (CI-StPaul)

From: *CI-StPaul_Garbage
Sent: Tuesday, June 29, 2021 11:56 AM
To: carter; Pillsbury, Clare (CI-StPaul)
Subject: RE: 696 Concord St.

Follow Up Flag: Follow up
Flag Status: Completed

Mr. Turner,

We will add this email to your Q1 2021 Legislative Hearing file for 696 Concord St.. All these files (and their attachments) will go before the City Council.

Chris Swanson

-----Original Message-----

From: carter <tunaboatz@gmail.com>
Sent: Tuesday, June 29, 2021 8:46 AM
To: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
Subject: Re: 696 Concord St.

I'm sorry , I thought this was a City Council Public Hearing, not a representative of the current garbage program. We receive 0 service. 0 garbage is being picked up ever. We are being defrauded by your garbage program. Your program causes financial hardship. We do not owe any assessments. Please forward all correspondence to the St. Paul City Council.
Carter Turner

Sent from my iPhone

> On Jun 28, 2021, at 5:37 PM, *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us> wrote:

>

> Good evening Mr. Turner,

>

> We are sorry to hear about the passing of Ms. Christensen. Our sincerest condolences go out to you and those who loved Dawn.

>

> Unfortunately, unless the property is unoccupied, there is not a process for a resident to opt out of the City's trash collection program. To reduce the financial impact on our low waste generators, we do offer the option of every other week service with a 35-gallon bin. I am not sure what your current level of service is, but this could be one option to reduce the quarterly bill.

>

> I want to direct your attention to some mortgage assistance programs. There are a number of programs currently available to help residents who may be struggling with mortgage payments. The first resource is Ramsey County. If you are having difficulty meeting your homeownership obligations, such as mortgage, taxes, and association dues, the County encourages residents to notify their lender early on. The lender may be willing to create a payment plan or change the terms of the existing loan so it is more affordable. Call Ramsey County Community & Economic Development at (651) 266-8010 or visit <https://www.ramseycounty.us/residents/property-home/home-buyer-and-home-owner-programs/foreclosure-prevention> for more info.

>
> Minnesota housing is also starting to look at some mortgage assistance program. I am not sure where they are at with this process. You can find more info here. <https://t.e2ma.net/webview/vwab1c/565a603d83a1601420eab5bfece88a3e>
>
> I hope these resources can help you stay in your home. If I can help in any other way please do not hesitate to reach out to me. Just as an aside, we hope to be able to offer more alternatives for zero waste residents in future contracts.
>
> Chris Swanson
> -----Original Message-----
> From: carter <tunaboatz@gmail.com>
> Sent: Monday, June 28, 2021 7:30 AM
> To: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
> Subject: 696 Concord St.
>
> We have received zero (0) garbage service for over a year now.
> We have a zero (0) environmental impact (footprint).
> Dawn Christensen died from Covid.
> We cannot afford a phone.
> We barely can afford to eat.
> Why are we being charged for No Service. This is putting a strain on our lives. Now taxes are going to take our home.
> Carter Turner
>
> Sent from my iPhone