### Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Thursday, August 5, 2021 3:26 PM

**To:** Pillsbury, Clare (CI-StPaul)

Subject: RE: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Follow Up Flag: Follow up Flag Status: Completed

Yes please! That should resolve everything nicely.

Chris

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Sent: Thursday, August 5, 2021 3:18 PM

To: Swanson, Christopher (CI-StPaul) < Christopher. Swanson@ci.stpaul.mn.us>

Subject: RE: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

We have not. Since Kim said that she would enter a credit, I recommended that the assessments stand. Do you want me to let Kim know that we will be removing the late fees?



### **Clare Pillsbury**

Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 651-266-8862

<u>Clare.Pillsbury@ci.stpaul.mn.us</u> www.StPaul.gov

From: Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>>

Sent: Thursday, August 5, 2021 2:05 PM

To: Pillsbury, Clare (CI-StPaul) < <a href="mailto:Clare.Pillsbury@ci.stpaul.mn.us">Clare.Pillsbury@ci.stpaul.mn.us</a>

Subject: FW: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Did we already remove these fees?

cs

From: grevering.sph@gmail.com < grevering.sph@gmail.com >

Sent: Thursday, August 5, 2021 12:36 PM

To: Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>>

Subject: FW: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Think Before You Click: This email originated outside our organization

Chris,

Please see update from Kim.

# Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly < kshannon@wm.com>

Sent: Thursday, August 5, 2021 11:18 AM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com'>; Miron, Julie <jmiron@wm.com>

Cc: Koupal, Matthew < mkoupal@wm.com >

Subject: RE: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Chris

I am only crediting the late fees. Resident still needs to pay for the service.

### Thank you

#### Kim Shannon | Operations Specialist/Scale Operator



309 Como Avenue | Saint Paul | MN 55103

T: 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.com

Connect with us: AdvancedDisposal.com Facebook YouTube

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Tuesday, July 27, 2021 2:29 PM

To: Shannon, Kimberly < kshannon@wm.com >; Miron, Julie < jmiron@wm.com >

Cc: Koupal, Matthew < mkoupal@wm.com>

Subject: FW: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Kim,

Please see question from Chris.

### Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) < Christopher. Swanson@ci.stpaul.mn.us >

Sent: Tuesday, July 27, 2021 1:30 PM

To: grevering.sph@gmail.com

Cc: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us >

Subject: RE: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Kim, do you just want us to remove the Q1 and Q2 assessments? That could be easier?

Chris

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Tuesday, July 27, 2021 11:46 AM

To: Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a>>

Cc: Pillsbury, Clare (CI-StPaul) < Clare.Pillsbury@ci.stpaul.mn.us>

Subject: FW: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,

Please see update from Kim.

# Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly < kshannon@wm.com >

Sent: Tuesday, July 27, 2021 11:16 AM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Miron, Julie <jmiron@wm.com>

Cc: Koupal, Matthew < mkoupal@wm.com>

Subject: RE: FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

It looks like this is our mistake. The mailing address was set for the previous owner Thomas Nguyen, that was corrected 5/21/21.

Q1 in the amount of \$218.13-I will enter a credit for \$28.44 in late fees.

Q2 the same credit of \$28.44.

Q3 was mailed to the service address.

We have not received any payments for these quarters.

#### Thank you

Kim Shannon | Operations Specialist/Scale Operator



309 Como Avenue | Saint Paul | MN 55103

T: 651-768-5270 | F: 651-487-8552 | E: <u>kshannon@wm.com</u>

Connect with us: AdvancedDisposal.com Facebook YouTube

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

**Sent:** Friday, July 23, 2021 3:24 PM

To: Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>

Cc: Koupal, Matthew < mkoupal@wm.com>

Subject: [EXTERNAL] FW: 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Importance: Low

Kim,

Please see the information and request below.

### Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) < <a href="mailto:Clare.Pillsbury@ci.stpaul.mn.us">Clare.Pillsbury@ci.stpaul.mn.us</a>

**Sent:** Friday, July 23, 2021 1:07 PM **To:** grevering.sph@gmail.com

**Cc:** Swanson, Christopher (CI-StPaul) < <a href="mailto:Christopher.Swanson@ci.stpaul.mn.us">Christopher.Swanson@ci.stpaul.mn.us</a> > **Subject:** 1487 6th St E - Quarter 1 (January - March) 2021 Assessment Inquiry

Importance: Low

Please forward to Advanced Disposal

Property Address & PID: 1487 6th St E & 342922210103

Property Owner: Luke Walkin Phone Number: 651-324-4109 Email: | murumba@yahoo.com

Pending Assessment Amount: \$218.13

Quarter Pending Assessment if for: Quarter 1 (January - March)2021Delinquent Garbage Assessment

**Summary of Issue:** Property owner stated that they paid the invoice for Quarter 1 2021. Please confirm whether there was any payment received during that billing period and provide the following information for **Q1 2021 – Q2 2021**:

- Service level (number and size of carts)
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

As there is a hearing for this property next week, please respond by Monday July 26 at 3:00 PM.

Thank You,



## **Clare Pillsbury**

Management Assistant I Saint Paul Public Works Pronouns: she/her/hers Saint Paul City Hall Annex 15 W. Kellogg Blvd. Saint Paul, MN 55102 P: 651-266-8862

<u>Clare.Pillsbury@ci.stpaul.mn.us</u> <u>www.StPaul.gov</u>

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