## Pillsbury, Clare (CI-StPaul)

From:	grevering.sph@gmail.com
Sent:	Wednesday, April 7, 2021 8:22 AM
То:	Swanson, Christopher (CI-StPaul)
Cc:	Pillsbury, Clare (CI-StPaul)
Subject:	FW: 1078 Englewood Ave Q4 2020 Assessment Inquiry
Follow Up Flag: Flag Status:	Follow up Completed

Think Before You Click: This email originated outside our organization.

Chris, Please see response from Frances.

## Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Wednesday, April 7, 2021 8:19 AM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 1078 Englewood Ave Q4 2020 Assessment Inquiry

Good Morning Chris,

Yes, the amount is correct. I asked our billing person to see if she found any other once and she said no.

Thank you Frances

Frances Estrella Billing Coordinator

4325 66<sup>th</sup> St E Inver Grove Heights, Mn 55076 e <u>festrella@republicservices.com</u> o 651-286-4588 w RepublicServices.com



From: grevering.sph@gmail.com <grevering.sph@gmail.com> Sent: Tuesday, April 6, 2021 3:54 PM To: Estrella, Frances <<u>FEstrella@republicservices.com</u>> Cc: Mathiasen, Beverly <<u>BMathiasen@republicservices.com</u>> Subject: FW: 1078 Englewood Ave Q4 2020 Assessment Inquiry

Note that (<u>grevering.sph@gmail.com</u>) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances, Please see clarifying questions below.

## Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Sent: Tuesday, April 6, 2021 3:48 PM
To: grevering.sph@gmail.com
Cc: Haas, Sarah (CI-StPaul) <<u>Sarah.Haas@ci.stpaul.mn.us</u>>
Subject: RE: 1078 Englewood Ave Q4 2020 Assessment Inquiry

Hi Frances,

Thanks for getting back to me today. We will remove the 1078 Englewood and add the 1785 Case Ave. Is the assessment the same amount?

Also, are there any other incorrect assessments? I am a bit nervous now as these addresses are pretty different.

Chris

From: grevering.sph@gmail.com <grevering.sph@gmail.com> Sent: Tuesday, April 6, 2021 3:46 PM To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>> Subject: FW: 1078 Englewood Ave Q4 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Chris, Please see update from Frances.

**Greg Revering** Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <<u>FEstrella@republicservices.com</u>>
Sent: Tuesday, April 6, 2021 3:19 PM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <<u>BMathiasen@republicservices.com</u>>
Subject: RE: 1078 Englewood Ave Q4 2020 Assessment Inquiry

Good afternoon Chris,

I apologize looks like it was the wrong PID certified, this customer at 1078 Englewood Ave did pay the invoice on 10/20/2020. The correct PID should be for PID 262922230134 1785 Case Ave.

Thank you Frances

Frances Estrella Billing Coordinator

4325 66<sup>th</sup> St E Inver Grove Heights, Mn 55076 e <u>festrella@republicservices.com</u> o 651-286-4588 w RepublicServices.com



We'll handle it from here.

From: grevering.sph@gmail.com <grevering.sph@gmail.com> Sent: Tuesday, April 6, 2021 1:45 PM To: Estrella, Frances <<u>FEstrella@republicservices.com</u>> Cc: Mathiasen, Beverly <<u>BMathiasen@republicservices.com</u>> Subject: FW: 1078 Englewood Ave Q4 2020 Assessment Inquiry

Note that (<u>grevering.sph@gmail.com</u>) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,

Please see information and request below.

**Greg Revering** Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Sent: Tuesday, April 6, 2021 1:19 PM
To: grevering.sph@gmail.com
Cc: Pillsbury, Clare (CI-StPaul) <<u>Clare.Pillsbury@ci.stpaul.mn.us</u>>
Subject: 1078 Englewood Ave Q4 2020 Assessment Inquiry

Please forward to: Republic

Property Address: 1078 Englewood Ave Property Owner: James Hughes Phone Number or Email: 763-347-0935 Pending Assessment Amount: \$93.07 Quarter Pending Assessment is For: Q4 2020

## Summary of Issue:

Property owner stated that the bill was paid in Oct 20, 2020. He said that he paid with a money order and that the payment was not reflected.

• Payment history