

Pillsbury, Clare (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Thursday, April 15, 2021 1:35 PM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul)
Subject: RE: 1541 W Minnehaha Ave - Quarter 4 2020 Assessment Inquiry

Thank you Cydnee!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, April 15, 2021 8:57 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 1541 W Minnehaha Ave - Quarter 4 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Cyndee.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Cydnee Bauman <cbauman@aspenwaste.com>
Sent: Thursday, April 15, 2021 8:51 AM
To: grevering.sph@gmail.com; Stacey Sanders <ssanders@aspenwaste.com>
Subject: RE: 1541 W Minnehaha Ave - Quarter 4 2020 Assessment Inquiry

Greg,

Here is information city requested.

3-65 gal carts

We don't have any proof, like stated in the complaint from December. First we heard he didn't have 3 carts was with that complaint.

Q4 Service-	\$202.68
State Tax-	\$19.76
MN tax-	\$56.75
Late Fee-	\$13.96
Late Fee-	\$13.96
Late Fee-	\$13.96

Total sent to city: \$321.07

No changes ever made to account till we got a notice to make 2 of 3 units vacant. This was on 12/29/21.

Only communication with resident was 12/11/21. At this time he told us that the house was not a triplex but a duplex. He was advised to contact the city to either rezone on to make 1 unit vacant.

Cydnee Bauman
Aspen Waste Systems
Customer Service Representative
612-884-8008



From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, April 15, 2021 7:52 AM
To: Stacey Sanders <ssanders@aspenwaste.com>
Cc: Cydnee Bauman <cbauman@aspenwaste.com>
Subject: FW: 1541 W Minnehaha Ave - Quarter 4 2020 Assessment Inquiry

Stacey,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, April 14, 2021 4:24 PM
To: grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: 1541 W Minnehaha Ave - Quarter 4 2020 Assessment Inquiry

Please forward to: Aspen Waste

Property Address & PID: 1541 W Minnehaha Ave & 272923330066

Property Owner: Stafford Berryhill

Phone Number or Email: 612-398-9903 or skberryhill@gmail.com

Pending Assessment Amount: \$321.07

Quarter Pending Assessment is For: Q4 2020

Summary of Issue:

Property owner stated that they were incorrectly billed me for the use of three (3) 65 gallon trash bins when there was only one (1) bin at the property, as had been the case for over a year. It appears as though there was a complaint sent by the city regarding this issues on 12/14/2020. An aspen representative confirmed that there were at least two carts at the property. Please confirm whether this matches the service level for the account at the time and provide the following information for Q4 2020:

- Service Level Documented (Number and Size of Carts)
- Proof or documentation of the number of carts at the property
- Itemized breakdown of Invoice
- Any changes made to the account
- Contact with the property owner

As there is a hearing regarding this property next week, please respond to the email request by Friday, April 16 at 12:00 PM.

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works

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