

Pillsbury, Clare (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, April 12, 2021 1:18 PM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul)
Subject: RE: 1856 Highland Parkway - (Q4 2020) Assessment Error/Complaint Inquiry

Thanks Cydnee. This looks like it all checks out. I don't see any record of contact between him and any city employees during that time period.



SAINT PAUL
MINNESOTA

Clare Pillsbury
Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, April 12, 2021 1:13 PM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 1856 Highland Parkway - (Q4 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Aspen.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Cydnee Bauman <cbauman@aspenwaste.com>
Sent: Monday, April 12, 2021 1:11 PM
To: grevering.sph@gmail.com; Stacey Sanders <ssanders@aspenwaste.com>
Subject: RE: 1856 Highland Parkway - (Q4 2020) Assessment Error/Complaint Inquiry

Greg,

Here is the info the city asked for.

Service 9/8-9/30 \$30.58
 22.20 (4 weeks of service)
 2.16 mn tax
 6.22 county tax

Q4 invoice \$99.43
 72.18 Quarter charges
 7.04 Mn tax
 20.21 County tax

Late fee \$6.50
Late fee \$6.50
Late fee \$6.50

Total: \$149.51-transferred to City

No changes made to this account till 2/26/21 when city notified us that this property is vacant effective 3/1/21.

Only contact with this resident was when he called to tell us the city told him Aspen will waive all fees/charges for him because he didn't live there. Which was inaccurate information given by the city. This was on 2/5/21.

Cydnee Bauman
Aspen Waste Systems
Customer Service Representative
612-884-8008



From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, April 12, 2021 12:29 PM
To: Cydnee Bauman <cbauman@aspenwaste.com>; Stacey Sanders <ssanders@aspenwaste.com>
Subject: FW: 1856 Highland Parkway - (Q4 2020) Assessment Error/Complaint Inquiry

Cyndee,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, April 12, 2021 12:28 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 1856 Highland Parkway - (Q4 2020) Assessment Error/Complaint Inquiry

Please forward to Aspen:

Property Address & PID: 1856 Highland Parkway; 162823210006
Property Owner: John Nesheim
Phone Number or Email: 651-334-5113; JTNeisheim@mmm.com
Pending Assessment Amount: \$149.51
Quarter Pending Assessment is For: Q4 2020 Delinquent Garbage Bill; service period Oct-December

Summary of Issue: Please provide the following information from Q4 2020 – Q1 2021:

- Itemized breakdown of invoice
- Changes made to the account
- Contact with property owner

Thank you!



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