

Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Tuesday, December 29, 2020 11:10 AM
To: Haas, Sarah (CI-StPaul); Black, Alisha (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: RE: Message from "PW-TECHSERVRICOH"

Follow Up Flag: Follow up
Flag Status: Completed

This is great info to know. Looks like we have to work to have all the previous assessments reversed.

Please make a note of this in the current update. It should reflect that it went into effect when we received the UDRF.

Chris

-----Original Message-----

From: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Sent: Tuesday, December 29, 2020 10:58 AM
To: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

Looks like Alisha is correct with the detail she sent on the UDRF. It doesn't look like this was sent in an update. We've changed the UDRF process so these are not missed anymore. Alisha emails them immediately and now the hauler sheet has processed date (date emailed by Alisha) and end date fields. Do you want me to make a note of it in this current update?

It is currently listed with Ramsey County as a three unit property, as of 12/28/2020. Reclassification of properties come from the county. That is what would happen for a three unit to become a two unit on the hauler update sheet. This information is not updated based on stamp or resident calls or UDRFs.

That's all I have...hope it helps!
Sarah

-----Original Message-----

From: Black, Alisha (CI-StPaul)
Sent: Tuesday, December 29, 2020 10:21 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

I don't know - that would have to be a Sarah question - sorry

Alisha Black
Office Assistant III
Saint Paul Public Works

800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-5692
F: 651-266-6222
alisha.black@ci.stpaul.mn.us

-----Original Message-----

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Tuesday, December 29, 2020 10:12 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

Thanks Alisha! This does make it more interesting. Does that mean that the haulers would not have gotten the update?

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15 W. Kellogg Blvd.
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Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

-----Original Message-----

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Tuesday, December 29, 2020 10:08 AM
To: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

Well this makes this situation a lot more interesting...

cs

-----Original Message-----

From: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>
Sent: Tuesday, December 29, 2020 9:58 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

Looks like the attached UDRF was sent to the City 1/7/2019, and was entered 1/9/2019. The 2/8/2019 Hauler update sheet reflects 1 vacant unit on the "all customers" tab, but this address is not on the "updates only" tab. I don't know if it was submitted prior to the date of 1/7/2019 as a vacancy, but this is the info that I was able to pull.

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-----Original Message-----

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Tuesday, December 29, 2020 9:30 AM
To: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

749 sims

cs

-----Original Message-----

From: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>
Sent: Tuesday, December 29, 2020 9:19 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

What is the address?

Alisha Black
Office Assistant III
Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-5692
F: 651-266-6222
alisha.black@ci.stpaul.mn.us

-----Original Message-----

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Tuesday, December 29, 2020 9:12 AM
To: Black, Alisha (CI-StPaul) <Alisha.Black@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: Message from "PW-TECHSERVRICOH"

You don't happen to have any record of contact with this resident about his vacancy do you?

Chris

-----Original Message-----

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Tuesday, December 29, 2020 8:31 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

So it looks like he was being billed for three 64-gal carts and then shortpaying his bill as of Q3 2019. Since then he has just been paying for two 64-gal carts. I can look at removing part/all of the Q3 2020 bill. However, do we want to try removing the assessments for Q3 2019 - Q2 2020 that have already been ratified? Since we can't ask the hauler to provide them with a credit, this is the only way for him to get credit for the fact that they only had two RDUs. Technically he never contested them, but he did try to rectify the issue with the hauler.

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-----Original Message-----

From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, December 28, 2020 2:18 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: Message from "PW-TECHSERVRICOH"

Odd. So according to STAMP, they did reach out to the city on 05/13/2019 to report that the property is a duplex, not a triplex. I have screen shot the Activity Detail attached to this email. It says that the complaint was sent to the garbage email account but that email would be long gone by now.

It looks like they were officially issued a certificate of occupancy for a 2 residential unit property on 10/17/2019. However, it appears as though there was no update with Ramsey County. As all our records are from Ramsey County, this is most likely the main issue. It seems as though they have a Q3 2020 assessment for \$114.69 so I will reach out to the hauler to see what the original invoice was for. They also have levied assessments for Q3 2019 - Q2 2020.

If they were being charged for three carts, my inclination would be to remove the cost of one of the carts from the above assessments and then have Sarah update the information for this property. Let me know what you think and I will write up an inquiry to send to the hauler.

Thanks!

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-----Original Message-----

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Monday, December 28, 2020 11:16 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: Message from "PW-TECHSERVRICOH"

I think this is about an assessment. Can you look into this?

Chris

-----Original Message-----

From: PW-TechServRicoH@ci.stpaul.mn.us <PW-TechServRicoH@ci.stpaul.mn.us>
Sent: Wednesday, December 23, 2020 12:39 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: Message from "PW-TECHSERVRICOH"

This E-mail was sent from "PW-TECHSERVRICOH" (IM C4500).

Scan Date: 12.23.2020 12:39:19 (-0600)
Queries to: PW-TechServRicoH@ci.stpaul.mn.us