## Pillsbury, Clare (CI-StPaul)

From:	grevering.sph@gmail.com
Sent:	Tuesday, December 1, 2020 11:45 AM
To:	Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject:	FW: 2134 St Anthony Ave Q3 2020 Assessment Inquiry
Follow Up Flag:	Follow up
Flag Status:	Completed

Think Before You Click: This email originated outside our organization.

Clare, Please see update from Kim.

Greg Revering Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <Kim.Shannon@advanceddisposal.com>
Sent: Tuesday, December 1, 2020 11:42 AM
To: grevering.sph@gmail.com; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <Tim.Williams@advanceddisposal.com>
Subject: RE: 2134 St Anthony Ave Q3 2020 Assessment Inquiry

There has been no conversations recorded. If they wanted vacation hold they would have had to fill out the form and I do not have one. Q3 was tax rolled in the amount of \$107.02.

## Thank you

Kim Shannon | Operations Support/Administrative Assistant/Scale Operator



309 Como Avenue | Saint Paul | MN 55103T: 651-768-5270 | F: 651-487-8552 | E: kim.shannon@AdvancedDisposal.comConnect with us:AdvancedDisposal.comFacebookYouTube

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Tuesday, December 1, 2020 9:46 AM
To: Kim Shannon <<u>Kim.Shannon@advanceddisposal.com</u>>; Julie Miron <<u>Julie.Miron@advanceddisposal.com</u>>; Gc: Jim Smith <<u>Jim.Smith@advanceddisposal.com</u>>; Tim Williams <<u>Tim.Williams@advanceddisposal.com</u>>
Subject: FW: 2134 St Anthony Ave Q3 2020 Assessment Inquiry

Please see information and request below.

Greg Revering **Chief Manager** St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us> Sent: Tuesday, December 1, 2020 9:41 AM To: grevering.sph@gmail.com Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us> Subject: 2134 St Anthony Ave Q3 2020 Assessment Inquiry

Please forward to: Advanced Disposal

Property Address & PID: 2134 St Anthony Ave & 322923410010 Property Owner: David Faffler Phone Number or Email: 651-235-6874 or dfaffler28@gmail.com Pending Assessment Amount: \$107.02 Quarter Pending Assessment is For: Q3 2020

## Summary of Issue:

Property owner stated that they called Advanced Disposal in May 2020 and requested that the service be suspended from June - September 2020. The customer service representative told the property owner that they would suspend service. However, the property owner stated that they received an invoice for Q3 2020. Please provide the following information for Q2 2020 - Q4 2020:

- Dates for Any Service Holds/Vacancies during that time period
- All contact history with the property owner during that time period
- Invoice and payment history during that time period

Thank you!



City in America

**Clare Pillsbury** 

Management Assistant I Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 **P:** 651-266-8862 F: 651-266-6222 Clare.Pillsbury@ci.stpaul.mn.us



www.stpaul.gov/garbage

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.