

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Wednesday, January 6, 2021 5:23 PM
To: Swanson, Christopher (CI-StPaul)
Cc: Pillsbury, Clare (CI-StPaul)
Subject: FW: 1379 MCAFEE STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Aspen.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Cydnee Bauman <cbauman@aspenwaste.com>
Sent: Wednesday, January 6, 2021 4:42 PM
To: grevering.sph@gmail.com; Stacey Sanders <:ssanders@aspenwaste.com>
Subject: RE: 1379 MCAFEE STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Greg,

CSR rep talked to customer on 12/28/20 and told customer balance for Q3 had been transferred to the city. No other history with customer.

| | |
|-----------------------------|-----------|
| 1/6/20 invoice | \$93.07 |
| 1/6/20 extra bags(2) | \$8.26 |
| 1/9/20 payment-e-check | \$-101.33 |
| 3/4/20 payment-e-check | \$-101.33 |
| 4/1/20 invoice | \$93.07 |
| 7/6/20 invoice | \$93.07 |
| 7/6/20 roll over credit | \$-8.26 |
| 8/1/20 late fee | \$4.24 |
| 9/1/20 late fee | \$4.24 |
| 10/1/20 late fee | \$4.24 |
| 10/2/20 transferred to city | \$-97.53 |
| 10/5/20 invoice | \$93.07 |

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, January 6, 2021 4:33 PM
To: Stacey Sanders <ssanders@aspenwaste.com>
Cc: Cydnee Bauman <cbauman@aspenwaste.com>
Subject: FW: 1379 MCAFEE STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Stacey,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, January 6, 2021 3:20 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 1379 MCAFEE STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Please forward to Aspen:

Property Address & PID: 1379 MCAFEE STREET (PID: 222922320108)
Property Owner: CHAN RAT ONG CHEM
Phone Number or Email: 651-503-3568; mijuliaong@gmail.com
Pending Assessment Amount: \$97.53
Quarter Pending Assessment is For: Q3 2020 Delinquent Garbage Bill; Service period July-September 2020

Summary of Issue: Property owner stated that they had paid their Q3 2020 invoice. **Please provide the following information for Q2 2020 – Q4 2020:**

- Invoice and payment history
- Contact with the property owner

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I

Saint Paul Public Works

Pronouns: she/her/hers

Saint Paul City Hall Annex

15 W. Kellogg Blvd.

Saint Paul, MN 55102

P: 612-266-8862

Clare.Pillsbury@ci.stpaul.mn.us

www.StPaul.gov