

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Tuesday, January 19, 2021 3:12 PM
To: Swanson, Christopher (CI-StPaul)
Cc: Pillsbury, Clare (CI-StPaul)
Subject: FW: 690 HALL AVENUE - (Q3 2020) Assessment Error/Complaint Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Tuesday, January 19, 2021 3:03 PM
To: grevering.sph@gmail.com
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 690 HALL AVENUE - (Q3 2020) Assessment Error/Complaint Inquiry

Good afternoon,
Q2 2020:
- Invoice: \$93.07
- Size: 68gal
- Payment: \$0.00
- Late fees/ credits: \$0.00
Q3 2020:
- Invoice: \$93.07
- Size: 68gal
- Payment: \$0.00
- Late fees/ credits: \$0.00

Contact: This customer has never contacted RS until 1/6/2021. This phone call was to cancel service as the customer moved. No other phone calls except this one.

Frances Estrella
Billing Coordinator

4325 66th St E

Inver Grove Heights, Mn 55076
e festrella@republicservices.com
o 651-286-4588
w RepublicServices.com



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, January 19, 2021 2:05 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: FW: 690 HALL AVENUE - (Q3 2020) Assessment Error/Complaint Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Tuesday, January 19, 2021 1:56 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 690 HALL AVENUE - (Q3 2020) Assessment Error/Complaint Inquiry

Please forward to Republic Services:

Property Address & PID: 690 HALL AVENUE (PID: 072822410088)
Property Owner: PAUL D BERGSTROM
Phone Number or Email: 612-203-3228; gwymha@gmail.com
Pending Assessment Amount: \$93.07
Quarter Pending Assessment is For: Q3 2020 Delinquent Garbage Bill; Service provided July-September 2020; medium cart

Summary of Issue: Please provide a record of the following from Q2 2020 – Q3 2020:

- Invoice and Payment History
- Any Credits/Late Fees added to the invoice

- Contact with property owner

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I

Saint Paul Public Works

Pronouns: she/her/hers

Saint Paul City Hall Annex

15 W. Kellogg Blvd.

Saint Paul, MN 55102

P: 651-266-8862

Clare.Pillsbury@ci.stpaul.mn.us

www.StPaul.gov