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From: Jordan Hanson <jordanhanson@hotmail.com>

Sent: Wednesday, November 11, 2020 9:52 PM

To: #CI-StPaul\_Ward7 <Ward7@ci.stpaul.mn.us>

Subject: Assessments for storm sewer and street sweeping.

Hi Jane.

My name is Jordan Hanson. I live at 606, Pt. Douglas Rd. S, St. Paul MN 55119. . I've sent you messages in the past pretty much about the same issues involving storm sewers and street maintenance.

Here's what we are dealing with right now. I should have appealed these assessments. But they send them out with a very short window to do so.

Storm sewer service and maintenance charge \$139.39.

My issue: the city of Saint Paul has not provided anything close to adequate storm sewer system maintenance. We have several runoffs that have been neglected for years. So long that you have full grown trees growing out of them. They are outdated and unsafe. I complain to the city and they come out. They are polite but they don't get anything done.

They also do not maintain the boulevard between our street and highway 10. The overgrowth causes blockage of the runoffs and shrinks the width of the street. This in turn leads to street maintenance that does not go edge to edge. They last skim coating left up to more than a foot of street neglected in some areas.

Secondly is the assessment for street sweeping and lighting for 160.00.

We have 3 or four street light which are almost never running. Right now at 9:40 our street is pitch black. We shouldn't be charged for this type of non service.

As for street sweeping, they swept after that first snow storm and did not get the edges of the street. I watched them go past my house almost down the middle of the road. If they want to charge us they really need to come back and do the job right. Even with no snow they cannot possibly clean edge to edge. The over growth that they have failed to deal with is simply driven around.

Sorry to rant and ramble on. I would really love to connect with you next week if possible. And if that's not possible I would appreciate some guidance in who to speak to to get things taken care of. Or any assistance you could offer in getting the city to take proper care of our street.

I am out of town the next couple of days and cannot be reached by phone. I do look forward to hear back from you.

We really appreciate the work you've done for us and tried to get done for everyone.

Thank you for your time.

Jordan Hanson

Sent from my iPhone