

"Hi. This is Andy Goke, and I've got a number of rental properties. One at 218 Morton Street East. And I just received a bunch of late notices on the street maintenance service program. I just want to let you know that I did receive the mailings, but how they came, the first one is for the storm sewer charge which is a bright yellow item, and it says on the front due November 15. When I look back, there was a second one in there that looked like a carbon copy, a light gray color and that's the one that had the street maintenance one. The mailing was very confusing, and the later due date one on top. So, I'm assuming you're getting a lot of late payments, I'm sure that's why. It wasn't clear there is a second bill in there. Again it looked like a carbon copy. I'm passing that on for next time there is a mailing. Alright. Thanks. Bye."