

"I'm calling about the proposed assessment on late pay bills for the street maintenance program. It seems to me unfair that when you open the envelope and see the assessments, the due date reads November 15th. So I thought that I was paying well ahead of time when I wrote my check on October 23, which I assumed was postmarked that day and you have received it. It seems that if there is a difference in dates when these bills are due, that the one that is due on the earlier date should be placed more prominently in the envelope rather than the later date which was November 15. So, I don't think you were transparent about it. It doesn't seem fair. It seems a little bit devious. Frankly, I would prefer to see my property taxes increased rather than this billing which was I think not fairly transparent to the recipient. My name is Sally Menn. My address is 2022 Lincoln Avenue, Saint Paul, 55105, my e-mail is [Sallyh1144@gmail.com](mailto:Sallyh1144@gmail.com). Thank you for your consideration. If you need my phone number: 651-788-1782. Thank you."

**From:** "RICK PANNING" <+16517881782>

**Sent:** Tuesday, October 27, 2020 2:52 PM

**To:** CouncilHearing\_English (CI-StPaul) <CouncilHearing\_English@ci.stpaul.mn.us>

**Subject:** Voice Mail (1 minute and 33 seconds)

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